



# New Technologies For The Residential Appraiser

Presenter
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Software For Real Estate Professionals, Inc.

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# **FORM FILLER or ANALYST**

Appraisers are **ANALYSTS**...

The current 50+ year old valuation model and appraisal community has changed very little. (Morphed in to 3 comps and a cloud of dust)

Be truthful, how many of you are extracting your adjustments from the market?

What can be done to improve your analysis?

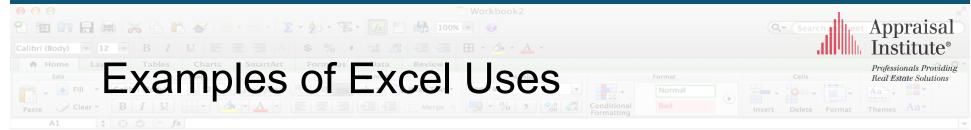
### Appraisal Institute

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# Uses in Analysis and Reporting

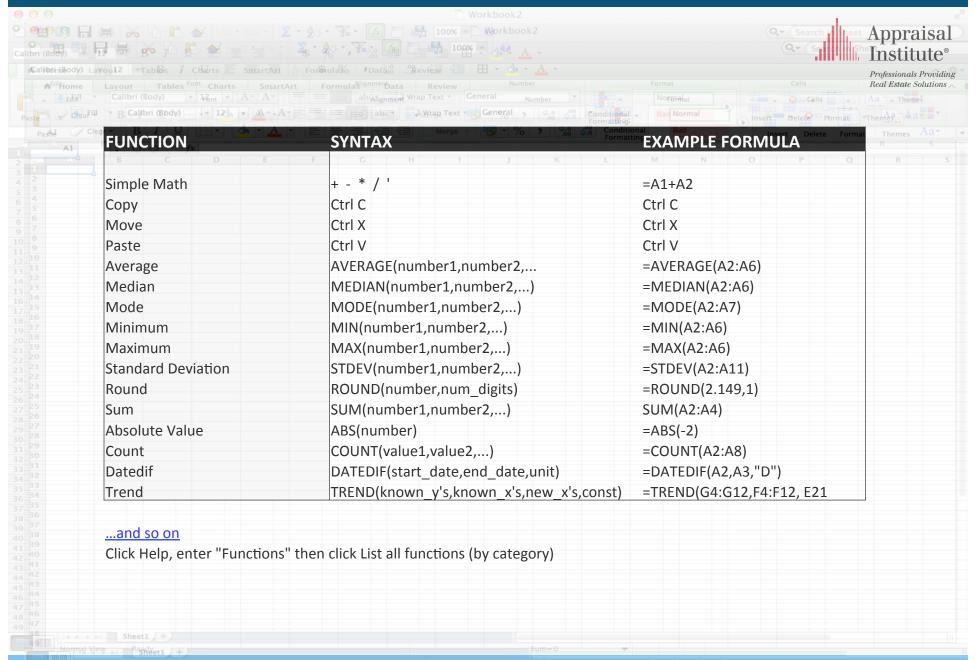
- •Microsoft Excel is the most flexible and productive tool available to the real estate appraiser. The application has so many applicable uses, it would be impossible to address them all here. So, I have limited this presentation just a few appraisal tools developed using Excel.
- •With Excel the appraiser can model any process whether it is a simple cost approach or a more detailed direct sales comparison analysis and even apply automated adjustments driven by macro commands. Excel has the flexibility to handle virtually any appraisal problem you can conceive whether it is a simple or complex spreadsheet.

### Excel



- Market Analysis
- Macro and Micro Economic Trending/Analysis
- Cost Approach (Calculator or Segregated Approaches)
- Sales Comparison Analysis
  - Extraction of Annual Depreciation Rate
  - Extraction of Living Area Adjustment Factor
  - Paired Sales Analysis
- Income Approach
  - Income and Expense and Capitalization Analysis

### Simple Excel Functions

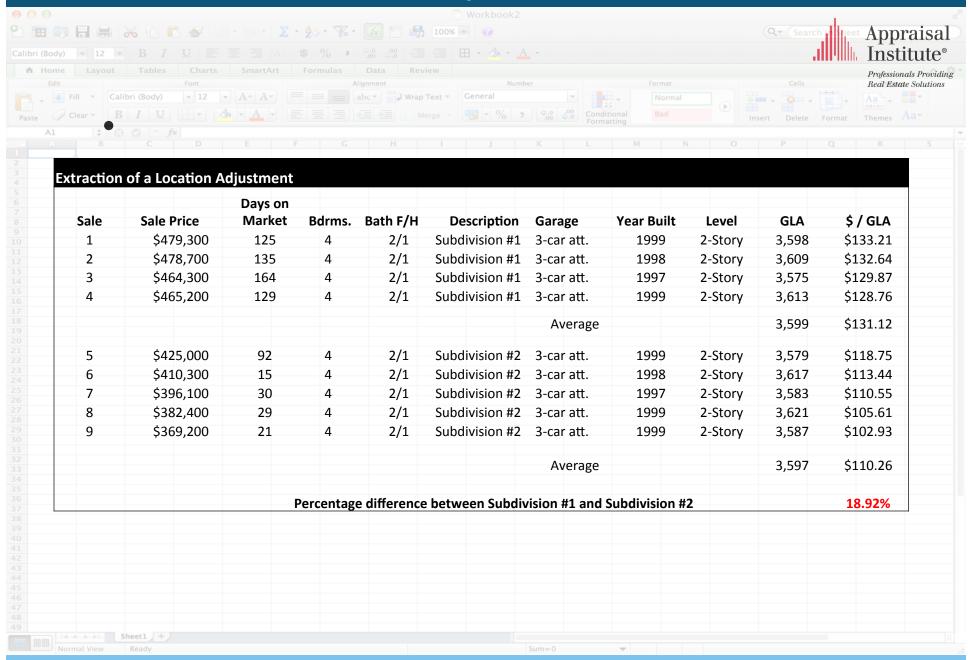


### Simple Excel Function Real Estate Solutions Format Cells Excel File Edit View Insert Format Tools Data ● ● ● Alignment Font Border Fill Protection Category: Sample The living area totals 1,200 square feet. General Calibri (Body) Number Currency Type: ♠ Home Tables Charts SmartArt Formulas Accounting "The living area totals" ###,### "square feet." Date Edit Time Calibri (Body) General Percentage 0 Fraction 0.00 Scientific #,##0 Text #,##0.00 ( fx 1200 Special #,##0\_);(#,##0) Custom #,##0\_);[Red](#,##0) **CUSTOM FORMATTED CELLS** 2 Example: The living area total 1,200 square feet Delete 6 Type the number format code, using one of the existing codes as a starting point. 9 10 11 OK Cancel 12

## Extraction of Change in Market Conditions

						Q▼ Search in Spec	Appraisa Institute
↑ Home Layo		ata Review				***************************************	Professionals Provid
	Calibri Extraction of the Change in Mark	ent	Number	Form		Cells	Real Estate Solution
			% > \$.00 \$.00		ormal	Insert Delete Format	Aa Themes Aa
A1 ‡	• 0 0	Sale 1	Sale 2	Sale 3	Sale 4	Sale 5	
	Original Sale Date	3/14/10	2/18/09	6/14/11	1/15/11	3/2/11	
	Resale Date	7/1/12	12/1/12	11/9/12	9/15/12	12/15/12	
	Difference in Months	28	46	17	20	22	
	Difference in Years	2.30	3.79	1.41	1.67	1.79	
	Sincicine in reals	2.30	3.73	1.11	1.07	1.,3	
	Original Sales Price	\$145,000	\$139,000	\$165,000	\$167,000	\$155,000	
	Resale Price	\$175,000	\$180,000	\$185,000	\$190,000	\$175,000	
	Difference in Pricing	\$30,000	\$41,000	\$20,000	\$23,000	\$20,000	
	Recent Improvements	\$2,000	\$0	\$0	\$0	\$0	
	Deferred Maintenance	\$1,000	\$0	\$0	\$1,000	\$2,500	
	Adjusted Difference	\$27,000	\$41,000	\$20,000	\$22,000	\$17,500	
	•	, ,					
	Percentage Change (Total)	19%	29%	12%	13%	11%	
	Percentage Change (Per Year)	8.09%	7.79%	8.61%	7.90%	6.30%	
	Percentage Change (Per Month)	0.67%	0.64%	0.71%	0.65%	0.52%	
	Percentage Change	Per Month	Per Year				
	Low	0.52%	6.30%				
	High	0.71%	8.61%				
	Median	0.65%	7.90%				
	Mean	0.64%	7.74%				
	Standard Deviation	0.07%	0.86%				

### Extraction of Location Adjustment



### Extraction of Size Adjustment

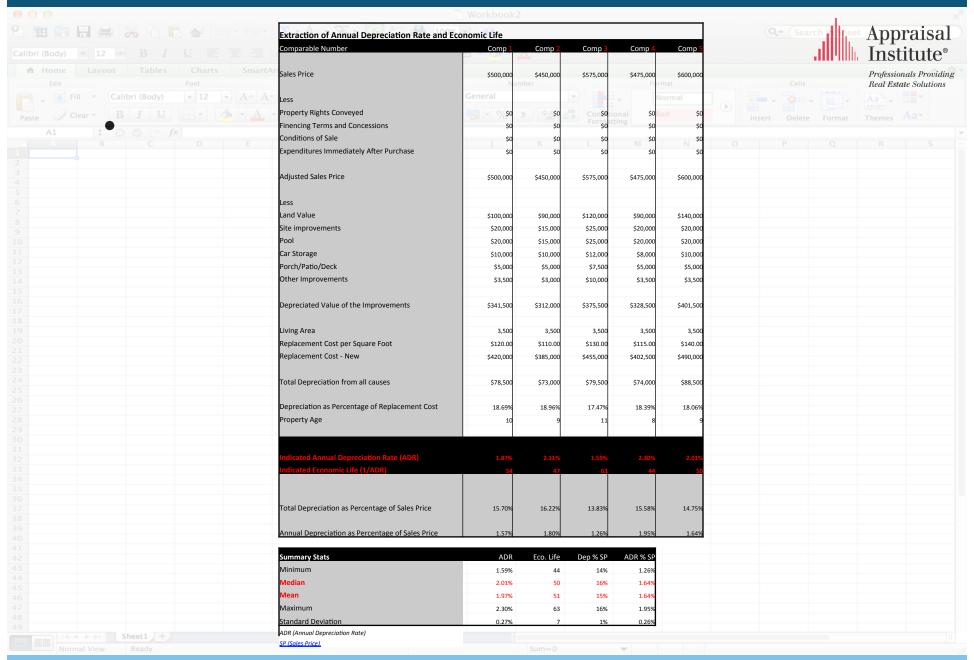


Professionals Providing Real Estate Solutions

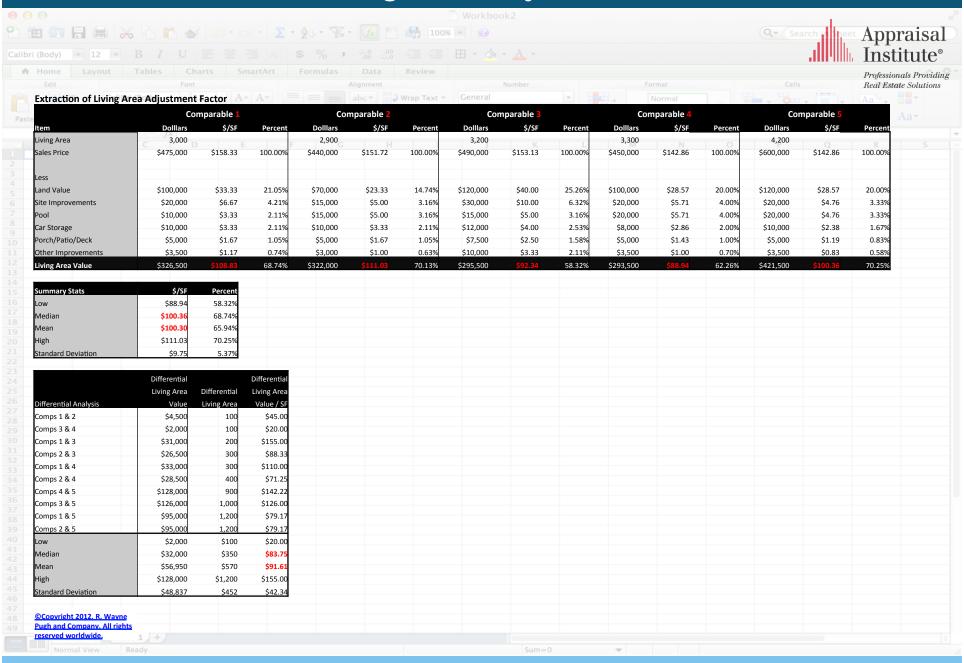
### **Extracting the Size Adjustment with the TREND Function**

Clear y B I	U V A		Merge v 🚾 v %	G.0 00 Conditiona	Bad .		
Lot No.	Sale Price	<b>Days on Market</b>	Descripton	Location	Lot Size Sq. Ft.	\$/Sq. Ft.	
19	\$103,494	E 21 G	Creekside Acres	Line lot	23,773	\$4.35	F
11	\$108,941	29	Creekside Acres	Line lot	25,291	\$4.31	
14	\$114,674	30	Creekside Acres	Line lot	26,905	\$4.26	
35	\$120,710	15	Creekside Acres	Line lot	28,622	\$4.22	
85	\$127,063	92	Creekside Acres	Line lot	30,449	\$4.17	
55	\$133,751	125	Creekside Acres	Line lot	32,393	\$4.13	
45	\$140,790	164	Creekside Acres	Line lot	34,460	\$4.09	
33	\$148,200	135	Creekside Acres	Line lot	36,660	\$4.04	
14	\$156,000	125	Creekside Acres	Line lot	39,000	\$4.00	
			<b>Using the Trend functio</b> Trend Formula	n to estimate t	he value of an adjus	tment for <mark>Size</mark> .	
			(Subject)		2-F10,E17)		
			Trend Formula (Comparable Sale)		=TREND(G2:G10,F2	2-F10,E18)	
			Predicted Values				
			Subject	33,00	0 <b>\$4.12</b>	\$136,113	
			Comparable Sale	35,00	0 <b>\$4.08</b>	142,748	
			Adjustment for Lot Size			(\$6,635)	
			Rounded			<u>(\$6,600)</u>	

### Extraction of Annual Depreciation Rate



### Extraction of a Living Area Adjustment Factor



## Multi-Family Sales Comparison Analysis

SALES COMPARISON ANALYSIS



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		Subje			Comparable 1			mparable 2		Compara		
Address	6	66 Moss Si	de Lane		5582 Picardy Rd			Voodchase R	24	457 Perk		
Sale Price				= = =		\$200,000	9 4.0		\$175,000	Barl		00,000
Sale Price/Sq. Ft. GBA					\$90.91		.00			\$94		
Gross Monthly Rent					\$1,850			\$2,400		\$1,7		
Gorss Rent Multiplier					\$108.11			102.08		113		
Price per Unit					\$66,667	3		\$43,750	4	\$66,6	67	3
Price per Room					\$16,667	12	2	\$13,462	13	\$16,6	67	12
Price Beddroom					\$33,333	6	5	\$35,000	5	\$33,3	333	6
Rent Control												
Data Source(s)				MLS 3383			MLS 3563			MLS 3396		
Verification Source(s)				Confirme	d		Confirmed			Confirmed		
				with Brok	er		with Broker			with Broker		
Adjustments	Unit Adj.	Descript	ion	Description	on	Adj	Description		Adi	.Description		Adj.
Sales or Financing		•		New Mor	tgage	-	New Mortgage		-	New Mortgage		
Concessions				No Conce			No Concessions	;		No Concessions		
Date of Sale/Time	2.5%			2 months		800	3 months ago		1,100	22 months ago	,	9,200
Location		ABC Acre	ers	ABC Acres	7		ABC Acrers		Ĺ	ABC Acrers		
Leasehold/Fee Simple		Fee Simp		Fee Simpl			Fee Simple			Fee Simple		
Site (sq. ft.)	\$0.30	45,000			32,000	3,900		41,000	1,200		000	6,300
View		Resident	ial	Residentia	·	-,	Residential	,	,	Residential		-
Desing (style)		1-story/		1-story/A			2-story/Average	2		1-story/Average		
Quality of Construction		Brick/Fra		Brick/Fran			Brick/Frame/Av			Brick/Frame/Avg		
Actual Age	\$3,000	10	,		10	0	)	0	-30,000		18 24	24,000
Conditon	70,000	Average		Average			Average			Average		.,
Gross Building Area	\$38.00	2900			2200	26,600	_	2600	11,400	1	100 30	30,400
Unit Breakdown			rms. Baths	Total Bdri	ms. Baths	-,	Total Bdrms. Ba		,	Total Bdrms. Baths		-/
Unit #1		4 2	1	4 2	1		3 2 2			4 2 1		
Unit #2		4 2	1	4 2	1		3 1 1			4 2 1		
Unit #3		4 2	1	4 2	1		3 1 1			4 2 1		
Unit #4		4 2	1				3 1 1					
Basement	\$15.00	1,450			0	21,750		1,500	-750	2.0	3- 000	-8,250
Baesment Finished	\$10.00	0			0	,		0	(	,	0	0
Functional Utility	7-1.00	Average		Average	ŭ		Average			Average		
Heating and Cooling		4 GFA/C	ent AC	3 GFA/Ce	nt AC		4 GFA/Cent AC			3 GFA/Cent AC		
Energy Efficiant Items		Standard		Similar			Similar			Similar		
Parking On/Off Site		4-car det		3-car det			None		16 000	3-car det		
Porch/Patio/Deck		Scr. Porc		Scr. Porch	nes (3)	2.000	Porches (4)			Scr. Porches (2)		4,000
Net Adjustment			( -/	Situ	\-'/	55,050	1		950			55,650
Adjusted Sale Price of Comparable						144,950			174,050			34,350
Net Adj. %						38%			174,030		13	49%
Net Auj. 70 Adj. Price per Unit (adj. price/#of Comp	units)					\$48,317			\$43,513		\$4	4976 14,783
Adj. Price per Room (adj. price/#of Com Adj. Price per Room (adj. price/#of Com						\$12,079			\$13,388			1,196
Adi. Price per Redroom (adi. price/#of Con		,				\$24.158			\$34.810			2.392



# Commercial Adjustments Percentage of Office Area Age Other Areas (Porch or Balcony)

**Qualitative Analysis** 

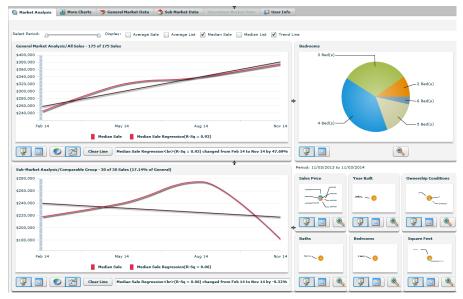
ADJUSTMENT FOR THE PERCENTAGE OF OFFIC				
	Subject	Comp 1	Comp 2	Comp 3
Total building area	39,400	70,000	42,378	17,000
Percentage of office area	32%	14%	20%	35%
Office area	12,500	9,800	8,476	5,950
Imputed office area to equate to comp		22,050	13,349	5,355
Difference in office area		12,250	4,873	-595
Unit value for the office area (\$/SF)		\$60.00	\$60.00	\$60.00
Indicated Adjustment		\$735,000	\$292,408	-\$35,700
Rounded		\$735,000	\$292,400	-\$35,700
Adjusted Sales Price		\$5,000,000	\$2,300,000	\$975,000
Percentage adjustment		14.70%	12.71%	-3.66%

# **Analytics for Big Data**

### S.M.A.R.T.

Never before have appraisers had the ability to analyze sales in bulk with such flexible function and meaningful results. As an added benefit, S.M.A.R.T will complete the 1004MC form with a minimum of input from the appraiser. The user just downloads the filtered MLS data and drags the file to the S.M.A.R.T icon, and S.M.A.R.T shows you the following dashboard view of your selected

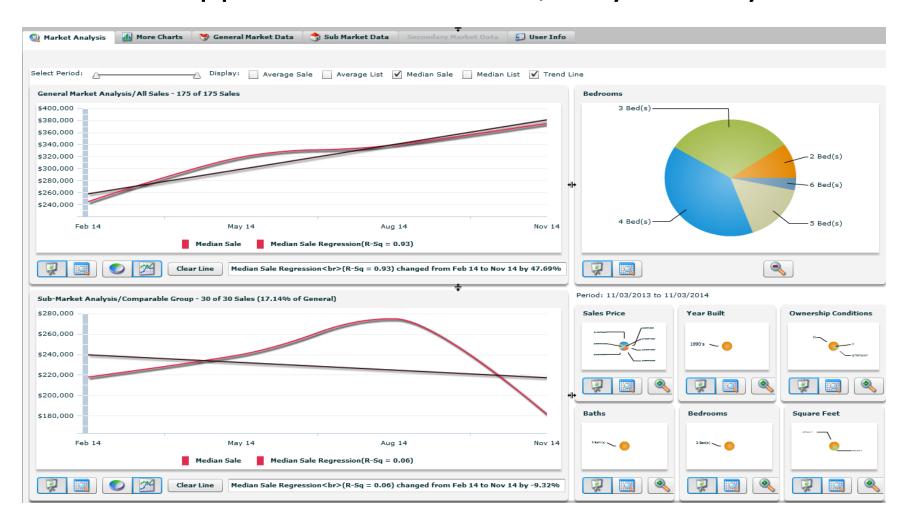
data.



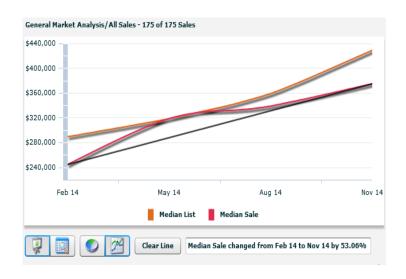
Website: <a href="http://www.smarterappraising.com/">http://www.smarterappraising.com/</a>

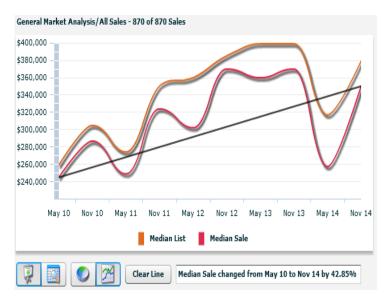
# The SMART Dashboard

What appears to be obvious, may actually not



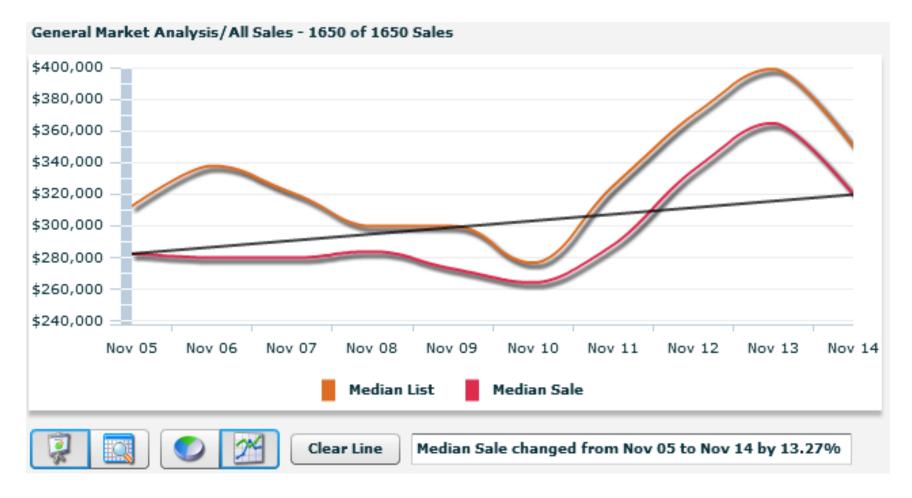
# Data Visualization (1, 5, & 10 years)



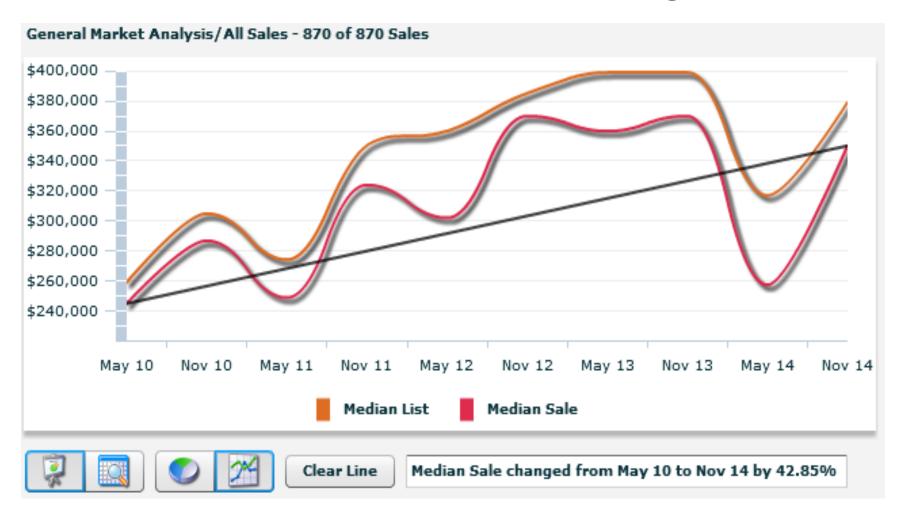




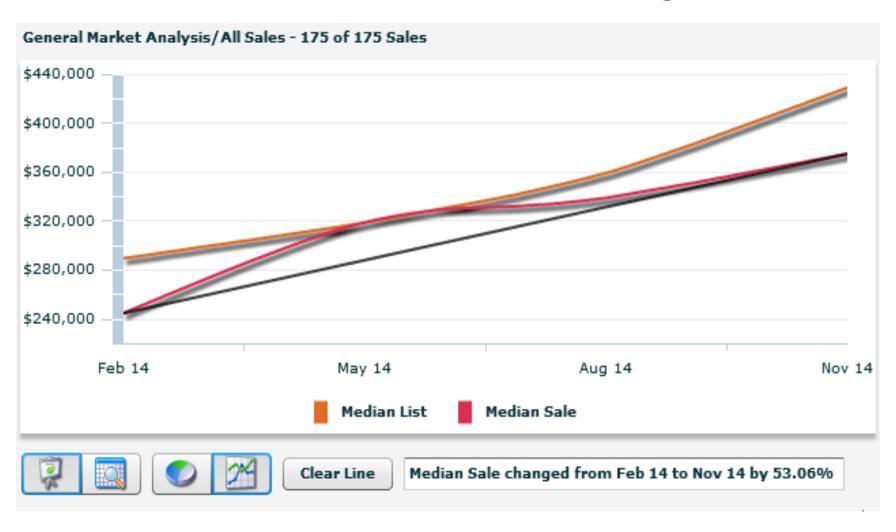
# Data Visualization (10 years) 1,650 Sales, Median Price increasing 25.01%



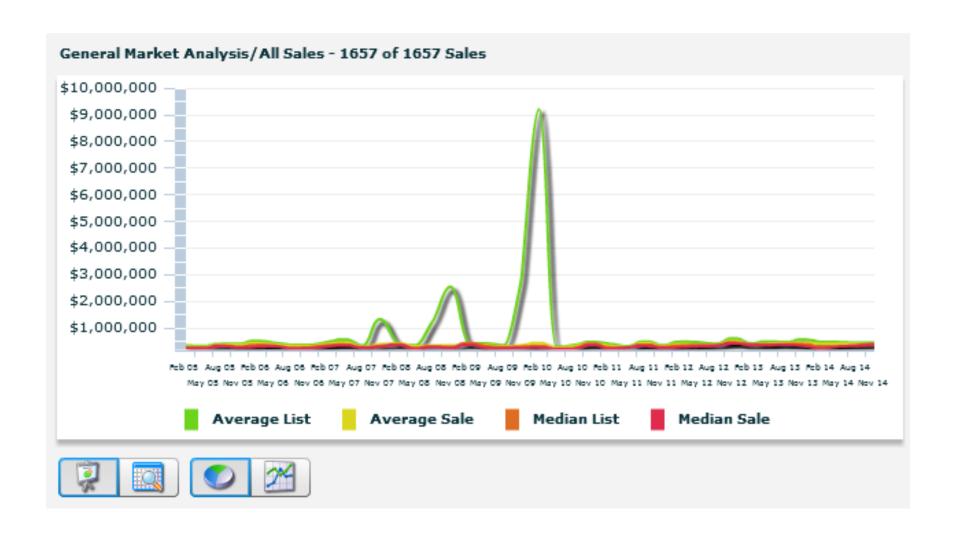
# Data Visualization (5 years) 870 Sales, Median Price increasing 42.85%



# Data Visualization (1 year) 175 Sales, Median Price increasing 53.06%



# Data Visualization, Viewing Outliers



# Data Visualization, Removing Outliers



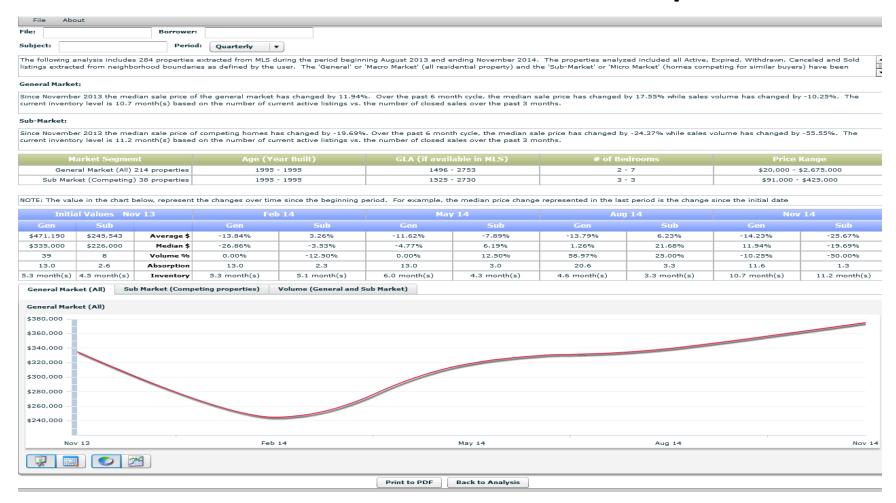
# Data Visualization Other Charts and Graphs



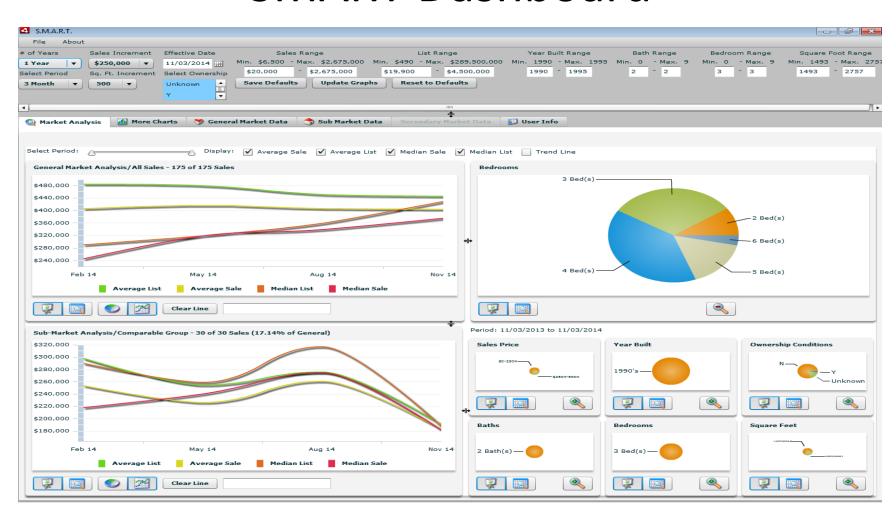
# Data Visualization Easily complete the 1004MC form

	11/03/2013 05/02/2014	05/03/2014 08/02/2014	08/03/2014 11/03/2014		
Total # of Comparable Sales (Settled)	16	10	4	Select	
Absorption Rate (Total Sales/Months)	2.6	3.3	1.3	Select	
Total # of Comparable Active Listings	20	15	15	Select	-   ▼
Months of Housing Supply (Total Listings/Ab. Rate	7.5	4.5	11.2	Select	<b>T</b>
Median Sale & List Price, DOM, List/Sale Ratio	Prior 7-12 Months	Prior 4-6 Months	Current-3 Months	Overall Tre	nd
Median Comparable Sale Price	229,000	275,000	181,500	Select	-   ▼
Median Comparable Sale Days On Market	79	39	34	Select	-   ▼
Median Comparable List Price	273,050	273,000	310,000	Select	▼
Median Comparable Listings Days On Market	162	85	82	Select	<b>I</b>
Median List-to-Sale Price Ratio	93%	96%	96%	Select	<b>T</b>
Percentage of Sales with Contributions	0%	0%	0%		
Percentage of Contribution to Sale	0.0%	0.0%	0.0%		
Seller - (developer, builder, etc.) paid financial as	sistance prevelant? Select ▼			Select	<b>-</b>
Explain in detail the seller concessions trends for	the past 12 months (e.g., seller con	ntributions increased from 3% t	to 5%, increasing use of buydow	ıns, closing co	sts, con
fees, options, etc.).					
Traditionally sellers have paid up to [XX%] in clos increased seller contributions is driven by competi	-	-			
Are foreclosure sales (REO sales) a factor in the r	market? Select ▼ If yes, ex	plain (including the trends in lis	stings and sales of foreclosed pr	operties).	
[*YES* Over the past year, [XX%] of all sales were compared to a non-REO resale and therefore com		-			
Cite data sources for above information.					

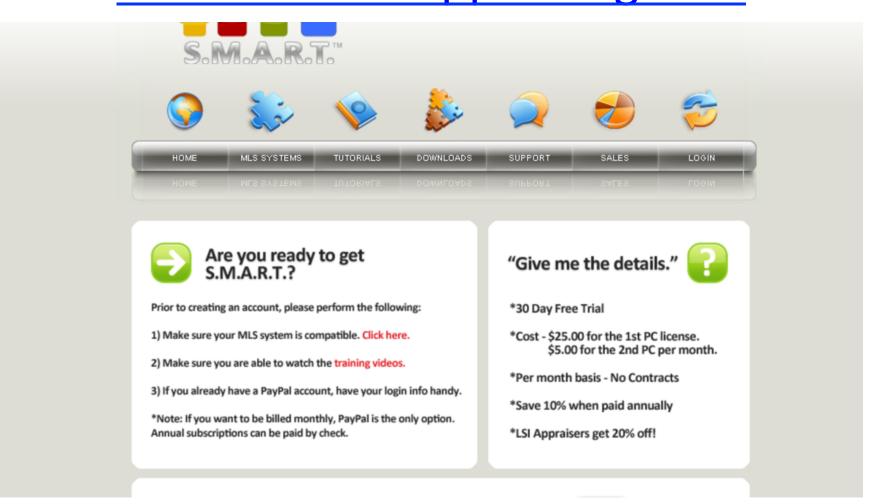
# Data Visualization SMART Market Trend Report



# Data Visualization SMART Dashboard

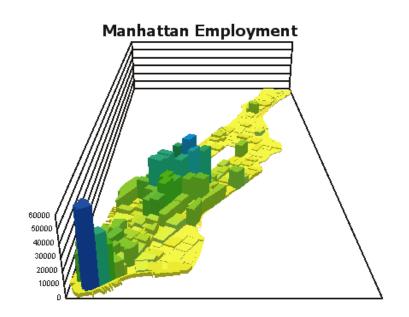


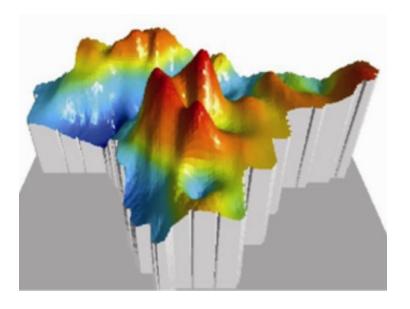
# How can I purchase SMART? www.smarterappraising.com



# Data Visualization Maptitude GIS

The Appraisal Institute's GIS users group reviewed the majority of GIS applications considering pricing, features and ease of use, and *Caliper Corporation's Maptitude* was their choice for the group. Members of the AI can purchase the \$695 product for \$520 (a 25% discount).





http://www.caliper.com/maptovu.htm

# Google Drive Cloud Storage and Google Docs



Google Drive puts users on the road to mobile file sharing and editing

oogle Drive is a cloud-based pplication that provides a suite Jappin action and a state of tools that is compatible with Microsoft Word, Excel and PowerPoint and allows appraisers to create and edit documents using their computer or mobile device.

The application is free with the 15GB plan. If additional storage is needed, users can purchase 100GB for \$4.99 per month or 200GB for \$9.99 per month.

### Getting Started

Download Google Drive at www.drive google.com: the App for iPhone, iPad or Android devices can be found in the Apple and Google Play app stores. When the installation is completed. Google Drive simply will appear as a drive folder on your computer or mobile device.

### Top Features

### ■ Universal file access

Google Drive lets you store and access files from the Web, your computer or mobile device. Change a file on any one of your devices and it changes the file everywhere.

#### ■ Google Drive apps

Google Drive is compatible with Microsoft ate and edit Word and Excel files and view 

Collaborate with others on your team



R. Wayne Pugh, MAI, is a past president of the Appraisal Institute and the current CEO of estate consulting and appraisal Rouge, La. He also heads Software

for Real Estate Professionals Inc., and is a principal member of Real Estate Counseling Group of America. a national organization of analysts and anadominism founded by the late William N. Kinnard. Ph.D. For information on his Appraisal Institute Cool Tools seminars, visit www.appraisalinstitute.org/pugh,



Google Drive folder and files are highlighted in vellow

also will be deleted from Google Drive - as is the case with any file-syncing service.

### Easy file conversion

The process of importing and exporting files in Word and Excel formats is relatively simple and the file conversions from Microsoft to Google or vice versa are nearly perfect.

### ■ OCR technology

One of the coolest features of Google Drive is its ability to "read" photos with its built-in OCR technology. How it works: Say you need a copy of the property owner's document showing a complex legal description - you can simply snap a photo of it and save it as a Google document, Google Drive will save a Office applications and can be used to cre-

PowerPoint files. Your files even are avail- The way that Google Drive differs from Micro- Another issue I had with Google Drive was the able offline if you install the optional Drive soft Office 365 is in its ability to allow multiple Chrome Web app. An important reminder: users to collaborate on an appraisal report file for a single word within a spreadsheet cell. if files are deleted from a local drive, they (and invited users can quickly be deactivated, if needed). Users of Google Docs, Sheets, Slides, Forms and Drawings can simultane-

#### ously access a file and make edits to that file. Easily retrieve prior file versions

Google Drive stores all versions of your files. so should you need to access a prior version, one can be retrieved from the archive.

#### ■ Project management

Another nifty feature allows users to enhance by uploading calendars, documents, to-do lists. spreadsheets, presentations and the like

#### Safe and fast cloud storage

Google Drive is an inexpensive and secure way to store your files in the cloud When integrated with your

file explorer, items can be copied to your cloud storage in just a few seconds. For tips on how to make Google Drive even more secure, check out the recommendations at www.google.com/goodtoknow.

#### A Few Concerns

### ■ Speed

A fast Internet connection is necessary for responsive access. Also, there can be a noticeable degradation in speed as multiple users simultaneously access the same file.

### ■ Intuitiveness

The learning curve is a slight drawback; formulas and keystrokes are not identical to those used with Microsoft Word and Excel-

inability to change the format/font attributes

Google Drive is one of the most flexible applications for editing documents on the fly. Change an appraisal document from your computer or from your mobile device - it's one data center for all of your devices. I give it 4 out of 5 stars. A

I want to hear from you, so send me product recommendations. I love being able to share exciting new products submitted by real Cool Tool experts. Email your suggestions to wayne@laappraisal.com

# Data Visualization Fujitsu Scanner





# Data Visualization Evernote

Scan everything...



# Eye-Fi SD Memory Card

Automatically upload your photos from the field.



Shoot your photos and using the personal hotspot provided with a cell phone, the Eye-Fi memory cad will automatically upload your photos to your Dropbox.







# Planon Mobile Scanner and Printer

Planon's DocuPen X Series Scanner and PrintStik

Scan a document in the field, save it to your phone or computer, and print it out on your PrintStix, all with wireless connections for selected devices.

Powerful tools for the mobile professional.



# Panoramic View Cameras

Up to 180 degree panoramic photos. These cameras provide the appraiser the opportunity of showing the reader of the appraisal report important views of the surrounding property/conditions.



Sony TX 20



# Laser Distance Measuring Devices

### Ryobi RP4011LK

Home Depot Price \$99 200' Distance 10,000 measurements/charge

Options: Stabilia LD300 \$100, Dewalt DW030P \$122, Craftsman 48277 \$95, Bosch \$176, Prexiso X2 3350 \$120. Disto E7300 788211 \$199, Disto D2 763495 \$179, Agatec 1-16627 \$162, Agatec DM100 1-16745 \$108, Northwest Instrument NLR 60 \$157

Prices based on Google search for "laser measure"



# Mite-R-Gage Available From Apex

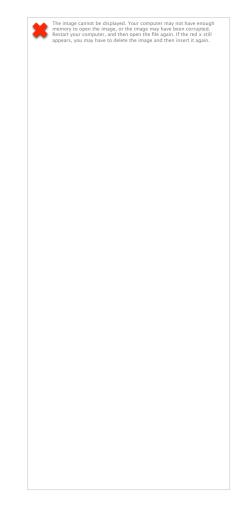
The Mite-R-Gage is ideal for easily measuring angled walls. It's essentially a protractor with 10" arms that allows you to measure any angle, including interior angles.



## **Transcription Devices**

Use a digital recorder to record your area property descriptions, and once you have returned to your office, upload the file to to Dragon Naturally Speaking, and the audio file will be transcribed to a written word document.





## **Taking Poll Photos**

Poll Pixie \* Inexpensive Camera Accessories for Taking Pole Photos

Mr. Long Arm \*
The inventor of the telescopic pole.

Easily take poll photos
Easily mount the Poll Pixie camera
mounts to a Mr. Long Arm poll,
attach your camera, and take
pictures from a perspective
previously much more difficult to

obtain.



Before

With the Pole Pixie Adapter

#### New Cool Tools

# Appraisal Institute® Professionals Providing Real Estate Solutions

#### iAnnotate

#### PDF Reviewer with Editing Tools



### New Cool Tools



# DropboxCloud Storage

Pricing				
Customers		Dropbox	Dropbox Pro	Dropbox for Business
Contact	Price	Free	\$99 / user / year	\$795 / year for 5 users \$125 / additional user / year
<ul><li>Chat with sales</li><li>Call sales at</li></ul>	Storage	2 GB	100 GB	As much as needed
855-237-6726	Core Dropbox features			
Start free trial or buy now	Best-in-class sync and file sharing	~	~	~
	256-bit AES and SSL encryption	~	~	~
	Two-step verification & mobile passcodes	~	~	~
	Enhanced security			
	Unlimited file recovery	×	\$3.99 / month	~
	Unlimited version history	×	\$3.99 / month	~
	Prevent sharing outside of the team	×	×	~
	Team management			
	Track logins, devices, and locations	×	×	~
	Centralized team billing	×	×	~
	Easily add and remove members	×	×	~
	SSO and Active Directory	×	×	~
	Support			
	Priority email support	×	~	~
	Phone support	×	×	~
	Dedicated deployment specialists	×	×	~
		Sign up	Buy Pro	Start free trial





### **Google Drive**

Data storage

Google drive

Office compatible applications

Word, Excel, and PowerPoint compatibility

### Lucid Charts



Tour

Examples

Pricina

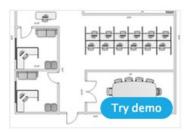
Customers

Blog



#### Floor plans done right

With Lucidchart, it's quick and easy to design floor plans for your home, office, or special event. Our comprehensive floor plan software helps you visualize any project before you begin, then customize to your liking.







#### Office floor plans

Are you relocating to a new building? Maybe you're making room for an expanding team. Whatever your needs are, an easy office floorplan generator is now at your fingertips. Drag out office-specific shapes like chairs, desks, cubicles, tables, and much more.

#### Home floor plans

Whether you're building, designing, or decorating, our home floor plan library is detailed enough for any scenario, With a full range of walls, room shapes, and furniture options, you can diagram the perfect floor plan in minutes. For ease of use, all elements are scaled to size.

#### **Event planning**

All events, from simple Sunday brunches to black tie weddings, need a comprehensive floor plan. Customize the canvas size and see the footage of each element! You can also add color to the diagram, import Visio stencils, and change object orientation.

Flowchart

Android mockups

ERD tool

iPad mockup tool

iPhone mockups

Wireframe software

UML diagram

**Business** process

Site map creator

Data flow diagram

Org chart software

Value stream maps

AWS network diagr...

Network diagram

Rack diagram

Cisco network diag...

Circuit diagrams

### Dragon Speech Recognition

**Dragon Home 12** 

\$99.99 \$59.99

Buy Physical

Buy Digital

#### Stop typing - and start talking.

- Dragon Home Edition is perfect for anyone who wants an easier, faster, and more fun way to interact with your PC.
- Everything you need to get started, including a free high-quality headset microphone (Physical box version only)
- Dragon gets you, with up to 99% accuracy out of the box
- Create documents 3x faster than typing by hand
- NEW! Interactive Tutorial provides simulations to learn and practice good dictation, correction and editing habits so that you can become more proficient with Dragon in record time
- NEW! Free Dragon Remote Mic app lets you use iPhone®, iPod® touch (4th gen), iPad® or your compatible Android device as a remote microphone for greater freedom and flexibility
- NEW! Enhanced Web mail. Use with Gmail™ and Hotmail® — two of the most popular web-based email applications
- Comes with everything you need to get started, including a high-quality headset microphone (Headset microphone included with physical box version only).

**Dragon Premium 12** 

\$199.99 \$119.99

Buy Physical

Buy Digital

#### The perfect personal assistant.

- Use a Nuance-approved digital voice recorder or compatible iOS device with our free Dragon Recorder app to record thoughts for later transcription to your PC
- NEW! Smart Format Rules allow Dragon to adapt by detecting your format corrections

   abbreviations, numbers, and more — so your dictated text looks the way you want it to every time
- NEW! Natural-sounding text-to-speech reads back editable text for easy proofing or multitasking
- NEW! Enhanced Web mail. Use with Gmail™ and Hotmail® — two of the most popular web-based email applications
- NEW! Wideband Bluetooth support provides higher wireless accuracy
- Comes with everything you need to get started, including a high-quality headset microphone (Headset microphone included with physical box version only).

Dragon Dictate for Mac, v4

\$199.99 \$179.99

Buy Digital

Physical box version available March 18.

#### Just for Mac users.

- Flexible voice commands let you get things done quickly with just your voice.
- Smart Format Rules automatically adapt to how you want abbreviations, numbers and more to appear, so you don't have to correct it every time.
- Easily create custom word lists and macros for frequently used text.
- Full transcription capabilities to easily transcribe your voice memos into text.
- With up to 99% accuracy, make fewer edits and get more done.
- Speed through your to-do list by talking, not typing.
- Free Dragon Recorder app lets you record thoughts using an iPhone, iPad, or iPod touch (4th gen). Dragon Dictate will transcribe the recorded audio files when you are back at your Mac.
- Wideband Bluetooth support provides higher wireless accuracy.
- Comes with everything you need to get started, including a high-quality headset microphone (Headset microphone included with physical box version only).

#### Appraisal Institute®

Professionals Providing Real Estate Solutions

### LogMeIn Remote Access



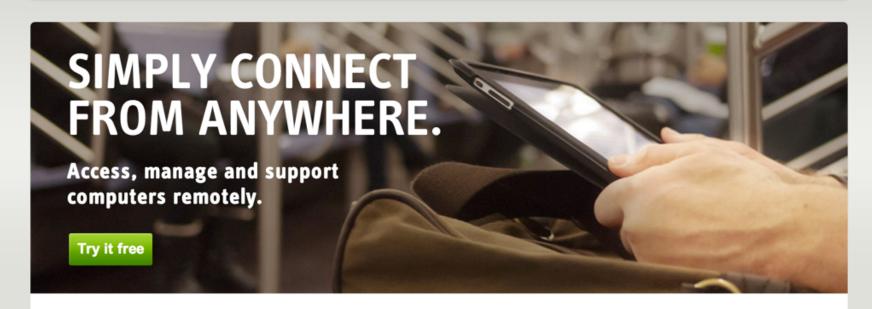
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Labs & Betas

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Professionals Providing Real Estate Solutions



### Snag-It



# WolframAlpha Computational Knowledge Engine Sign in » New: Practice math problems and more online with Wolfram Problem Generator. **Wolfram**Alpha computational knowledge engine Enter what you want to calculate or know about: 🔤 📵 🖩 🕏 **≡ Examples** ⇒ Random

### WordRake Editor

#### WORDRAKE.

EDIT FOR CLARITY AND BREVITY IN MICROSOFT WORD

HOME SOFTWARE BUY TIPS ABOUT SUPPORT

"By virtue of servicing the 703 Account, JPMC was had required to monitor BLMIS. It was this that led JPMC to uncover a number of red flags indicating that Madoff was engaging in fraud."

— SECURITIES INVESTOR CORP. v. BERNARD L. MADOFF INV. SECS. and JPMORGAN CHASE & CO. February 9, 2011 - Complaint

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### SSD Drives









RECOMMENDED BY ADAM DACHIS

**How I Went Completely Paperless in Two Days** 

The Three Most Important Things Lifehacker Taught Me (Also, Pranks)

Turn Your Bike into a Safe-at-Night TRON-Cycle with EL Wire

SofaPlay Streams Media from Your Mac to Your TV via Drag and Drop

Turn Two Gas Cans into a Serious Speaker Set

Shreddies Underwear Filter Out the Unpleasant Smell of Your Farts

Turn Ice Cream into Muffins with Just One Extra Ingredient

StorageStatus Monitors Your Hard Drive's Power Consumption

Get Free Document Shredding (Plus Other Free Goodies) for Tax Day

Carousel Auto-Organizes and Shares Photos with

#### lifehacker



#### The Complete Guide to Solid-State Drives







### FEMA Flood Maps

- Click here to for FEMA's Web site.
- There is a tutorial that explains how to make FIRMette maps in the bottom right corner of the FEMA Web site.
- How do I create a flood map?
- Enter the property address "Product Search."
   Then choose "Public Flood Map".
- Click the green button to "View" the map.
- Click "Make FIRMette."
- Drag the "red box" over the property and center it.
- Click on the "Image File" or "PDF" button.
- Click on the "Save your FIRMette" button.
- Click "Open" to load the file in your image Editor or click "Save" to save the image file to your drive as a "TIFF" image file.





### Solocator



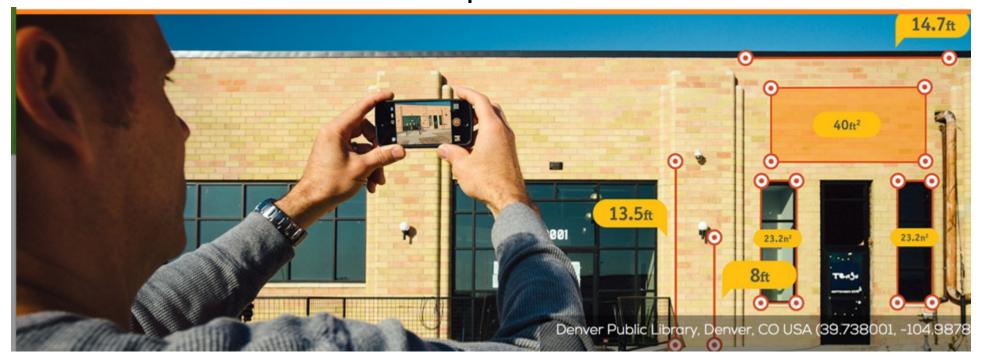
#### Photos with Direction and Elevation



### Spike



#### First laser accurate Smartphone measurement solution



Spike allows you to measure an object simply with a snap from your Smartphone or Tablet. From that photo you can capture real time measurements including height, width, area, length, and target location.

### Minimum Hardware Requirements



os	Windows 7 or 8
CPU	Fast Processor
Monitor	Two 20" monitors
Mouse	Wireless is best
Keyboard	Wireless is best
RAM (Memory)	8 GB or greater
Graphics Board	Support for dual (2) monitors
Hard Drive	One Terabyte or larger, 7200 RPM

### Excellent Magazines/Papers To Read

## FAST @MPANY



- Wired
- Fast Company
- PC
- PC World
- Forbes
- Mac World
- Mac Life
- Fortune
- Wall Street









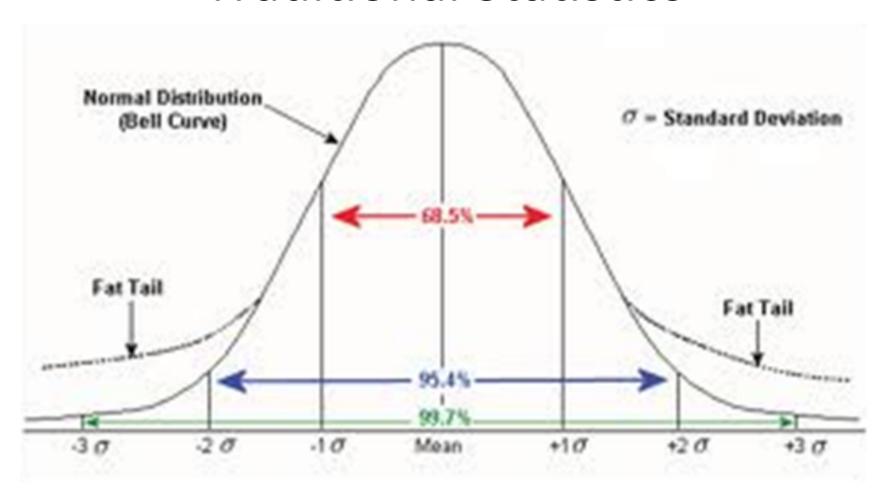








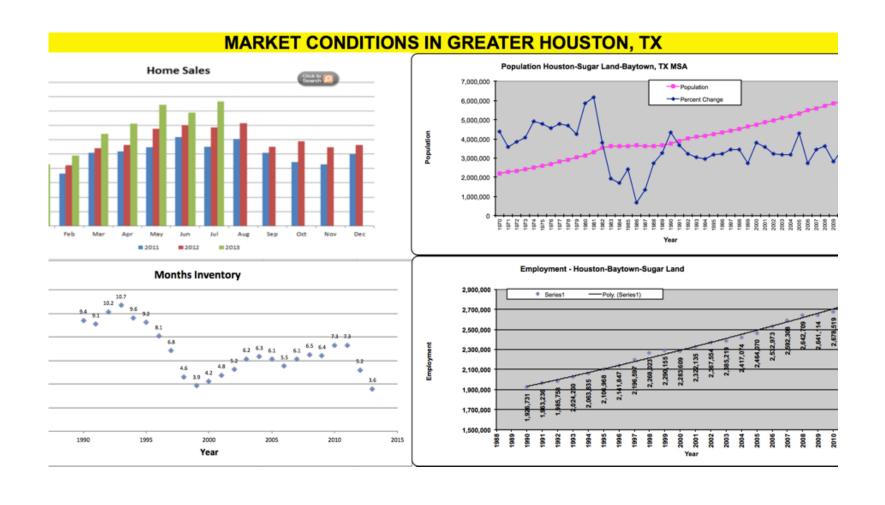
### **Traditional Statistics**



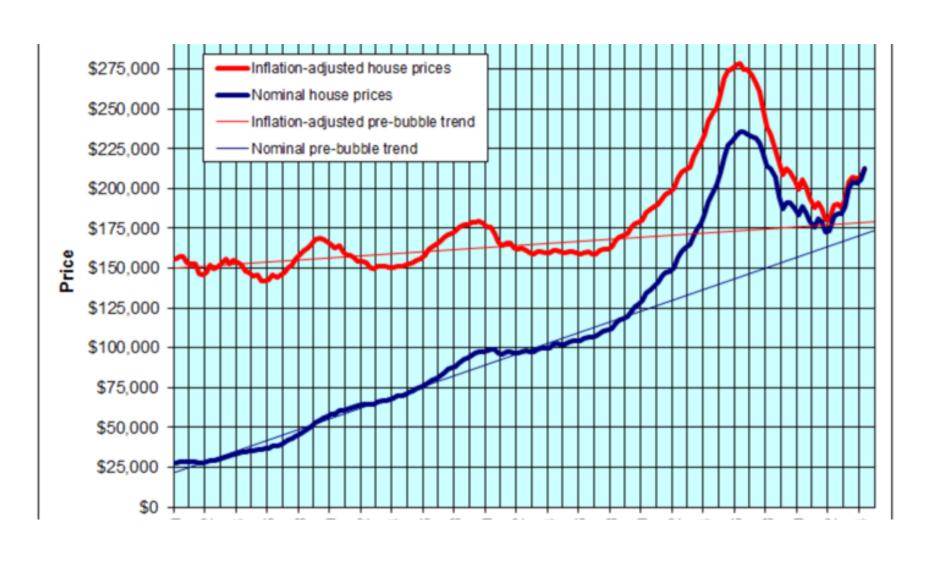
## Frank's Regression Model

Α Α	В	C	D	E	F	G	H	1	J	K	L	M	N
SUMMARY OUTPUT													
Regression													
Multiple R	0.911251821												
R Square	0.830379881												
Adjusted R Square	0.828965201												
Standard Error	366578.4192												
Observations	1210												
ANOVA													
	df	SS	MS	F	Significance F								
Regression	10	7.88774E+14	7.88774E+13	586.9736946	0								
Residual	1199	1.61121E+14	1.3438E+11										
Total	1209	9.49895E+14											
	Coefficients	Standard Error	t Stat	P-value	Lower 95%	Upper 95%	Lower 99.0%	Upper 99.0%					
Intercept	-16837710.24	1579013.479	-10.66343667	0.0000	-19935647.04	-13739773.44	-20911463.95	-12763956.53					
Yr_Impr	8402.426571	809.0505088	10.38554019	0.0000	6815.114383	9989.73876	6315.128041	10489.7251					
Total_Building_Area	278.2266463	11.9408267	23.30045091	0.0000	254.7994071	301.6538854	247.4200777	309.0332149					
Total_Land_Area	29.36970424	1.596301939	18.39858959	0.0000	26.23784844	32.50156003	25.2513474	33.48806107					
Room: Bedroom	-26749.10284	16148.4174	-1.65645352	0.0979	-58431.40139	4933.195708	-68410.98617	14912.78048					
Room: Full Bath	-3059.532521	13821.60626	-0.22135868	0.8249		24057.69174	-38718.39204	32599.327					
Room: Half Bath	36261.40975	17186.33995	2.109897153	0.0351	2542.764757	69980.05474	-8078.247343	80601.06684					
Asphalt Tennis Court - Residential	964.4728698	261556.8962	0.00368743	0.9971	-512195.6387	514124.5845	-673835.5788	675764.5245					
Concrete Tennis Court - Residential	-546911.0844	261369.4106	-2.092483138	0.0366	-1059703.36	-34118.80922	-1221227.435	127405.2663					
Gunite Pool	141.9354282	40.00817253	3.54766087	0.0004	63.44161449	220.4292419	38.71690373	245.1539526					
Pool SPA with Heater	129126.4992	32746.22141	3.943248827	0.0001	64880.23049	193372.7679	44643.34382	213609.6545					
3													
RESIDUAL OUTPUT													
Observation													
Observation	Predicted Total_Market_Value	Residuals											
1	27 12 1021000	-405911.8055											
		-244012.9427											
3	20000011212	-285303.1414											
4	1613525.744	-74946.74387											
5		-526203.5514											
Sheet1	Data   Regression   Data (2)	Regression 2	+										

## Franks Market Analysis



### JP's Real Estate Charts



## Dynamo Appraiser

#### Sale Price / Gross Living Area

Regression Equation: y = -0.0502x + 170

Correlation coefficient -0.448Coefficient of determination: 20.11% Estimated standard error: \$8.19

As of 5/16/2013:

Projected Value: \$170.15

Projected Range: \$161.97 to \$178.34

As of 5/16/2014:

Projected Value: \$151.84

Projected Range: \$143.65 to \$160.03

# Sale Price / Gross Living Area (Regression Analysis) \$140 Closing Date

### List Price / Gross Living Area

Regression Equation: y = 0.0316x + 173

Correlation coefficient 0.441 Coefficient of determination: 19.46% \$12.57 Estimated standard error.

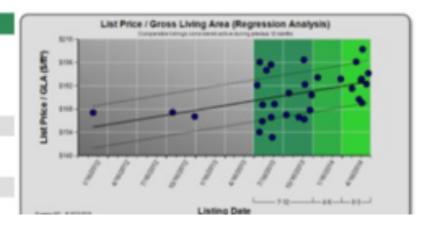
As of 5/16/2013:

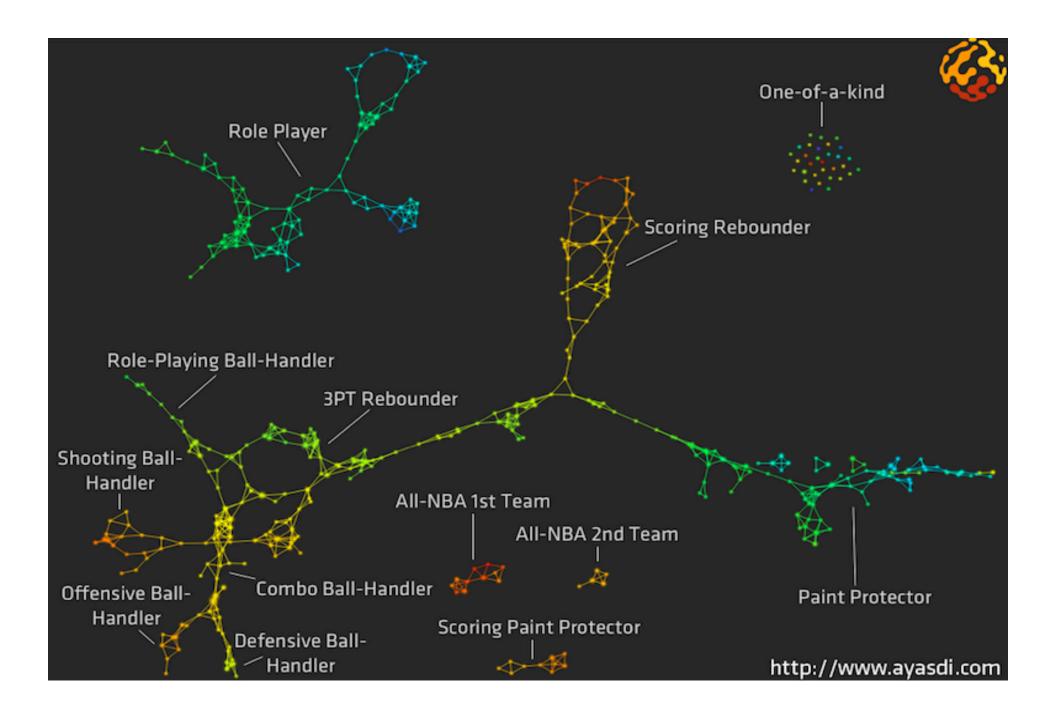
\$173.06 Projected Value:

Projected Range: \$160.49 to \$185.64

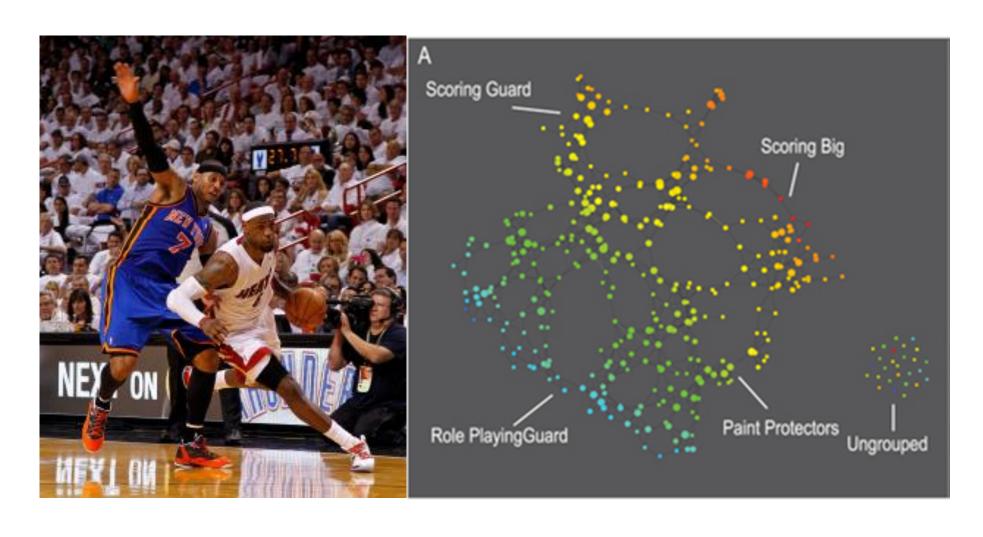
As of 5/16/2014:

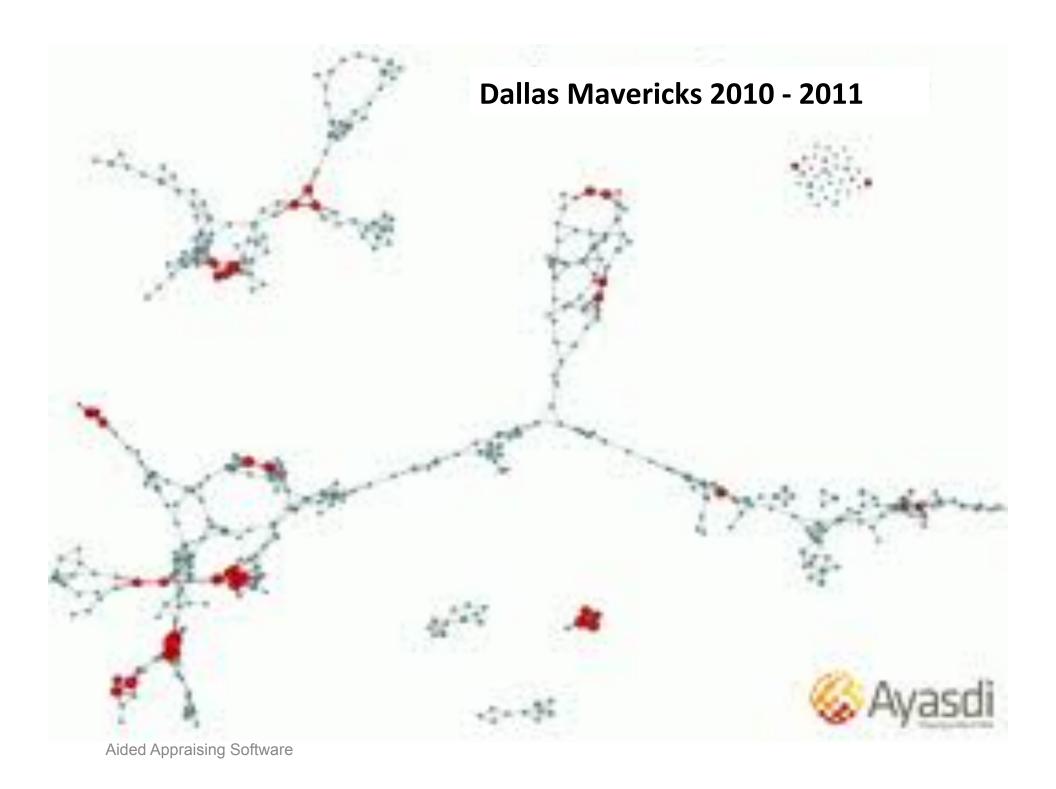
Projected Value: \$184.60



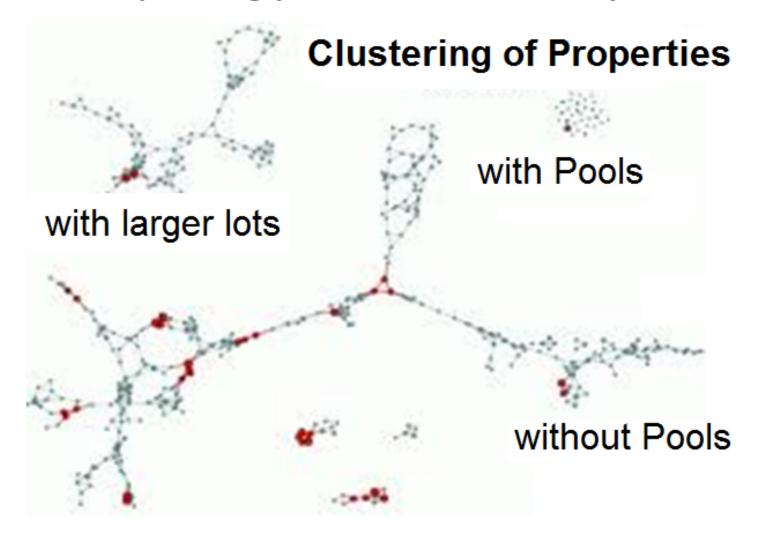


## **Basketball Topology**

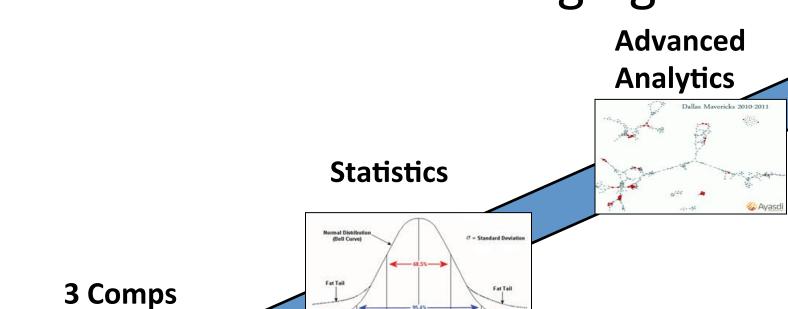




## **Topology Market Analysis**



## The World is Changing



The World is Changing Fast





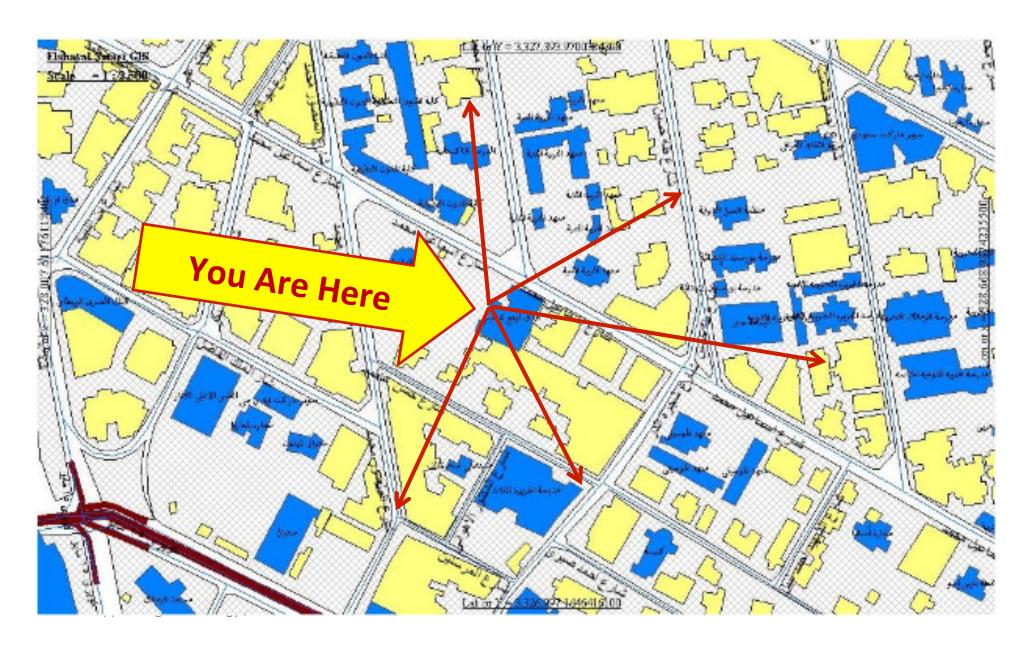




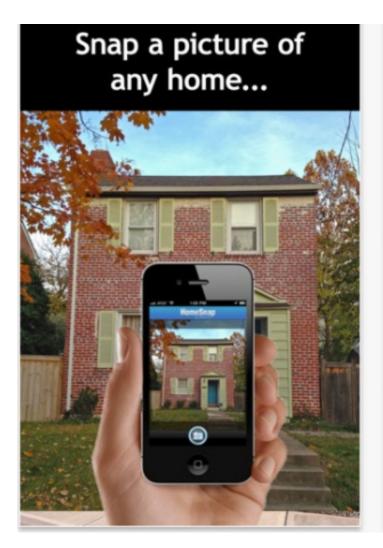
# Trends Affecting Appraisers



### **Location Based Information**



### **Location Based Information**



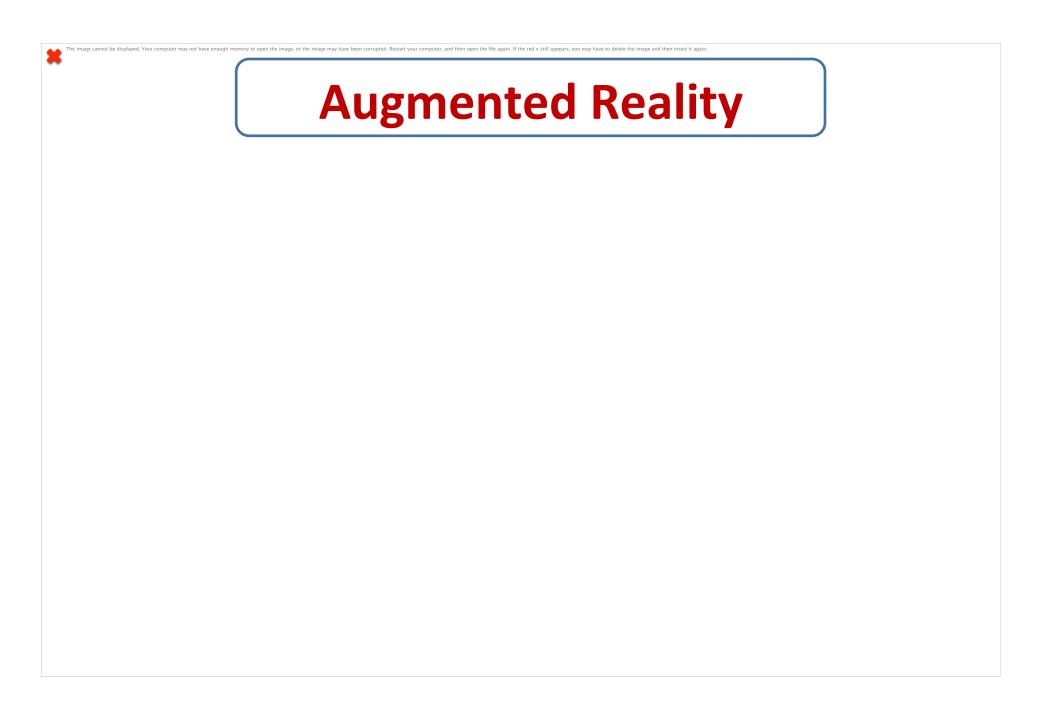


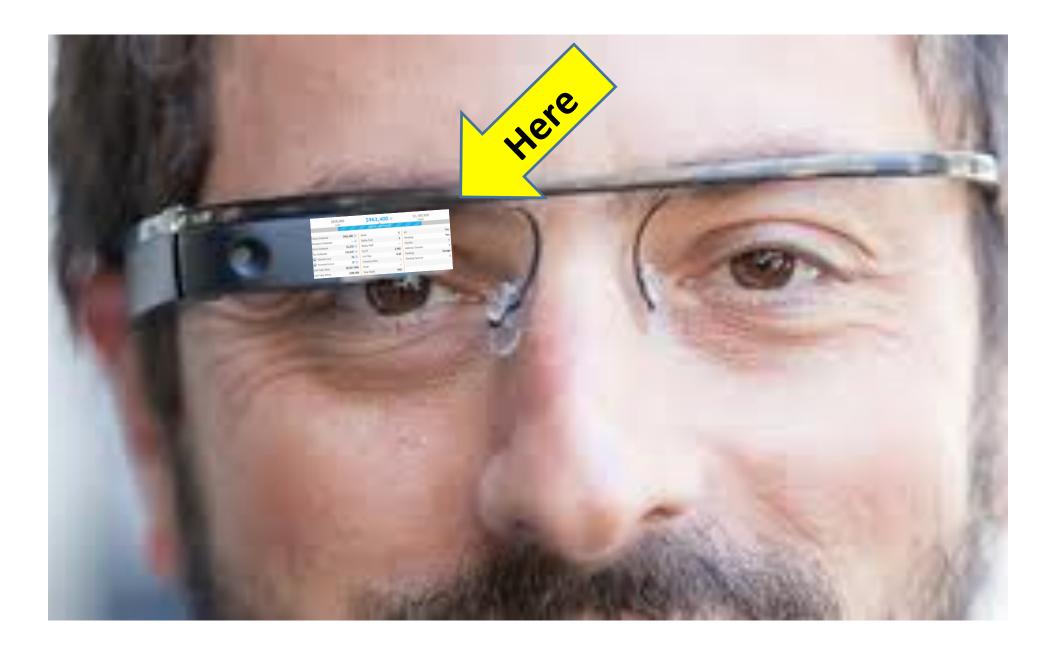


\$889,950 \$1,047,000 2 \$1,204,050 LOW HIGH VALUE ESTIMATE

Value Estimate	\$1,047,000 ?	Beds	5
Payment Estimate	\$4,027/mo 🕶 🕐	Baths Full	
Rent Estimate	\$4,030 💽	Baths Half	
Tax Estimate	\$6,320 💽	Sq Ft	2,965
☆ HomeScore	76 ?	Lot Size	0.40
♠ InvestorScore	35 🕐	Construction	
Last Sale Date	05/07/1996	Style	
Last Sale Price	\$205,000	Year Built	1951

AC	Yes
Heating	Yes
Stories	1
Address Stories	1
Parking	Garage
Parking Spaces	2





# Aerial Imagery - Pictometry













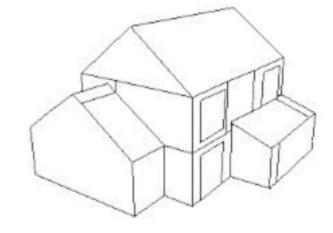
#### **Imagery Becomes Information**















Automatically Calculate GLA

#### The Drones Are Coming

**Drone usage for Property Inspection will increase** 



Sources of Data are Growing



#### Property Data Growth Accelerating

#### **Consolidation of Property Data**



**Public Records** 



**Permit History** 



Sales & Listing History



Flood Zones



Economic, etc...



**Easily Accessible** 



# SPATIAL ANALYSIS OF THE IMPACT OF VACANT, ABANDONED AND FORECLOSED PROPERTIES

Submitted to
Office of Community Affairs
Federal Reserve Bank of Cleveland

November 2008

Brian A. Mikelbank

Research conducted as Visiting Scholar, Community Affairs Federal Reserve Bank of Cleveland

Associate Professor of Urban Studies
Director, Center for Planning Research and Practice
The Housing Research & Policy Initiative
Maxine Goodman Levin College of Urban Affairs
Cleveland State University

# Accurate Appraisals in a Rural Market: Some Problems and Solutions

in a rural market, appraisals are often problematic—properties are extremely diverse and there are few sates. Because an appraiser is obligated to accurately reflect the market and to convey this understanding to the underwriter, specialized appraisal techniques are required to maintain accuracy in rural markets. Basing a rural appraisal on a formal used for standard suburban markets can compromise accuracy.

#### EVALUATING SUBDIVISION CHARACTERISTICS ON SINGLE FAMILY HOUSING VALUE USING HIERARCHICAL LINEAR MODELLING

Contact Author:
Woo-Jin Shin, Ph.D.
Korea Real Estate Research Institute
4F, 275 Yangjae-dong, Seocho-gu,
Seoul, 137-130, Korea

# USING MULTIPLE CRITERIA DECISION ANALYSIS (MCDA) TO ASSIST IN ESTIMATING RESIDENTIAL HOUSING VALUES

Fernando A. F. Ferreira

School of Management and Technology, Polytechnic Institute of Santarém Complexo Andaluz, Apartado 295, 2001-904 Santarém, PORTUGAL and

Fogelman College of Business and Economics, University of Memphis Memphis, TN 38152-3120, USA

fernando.ferreira@esg.ipsantarem.pt or fernando.ferreira@memphis.edu

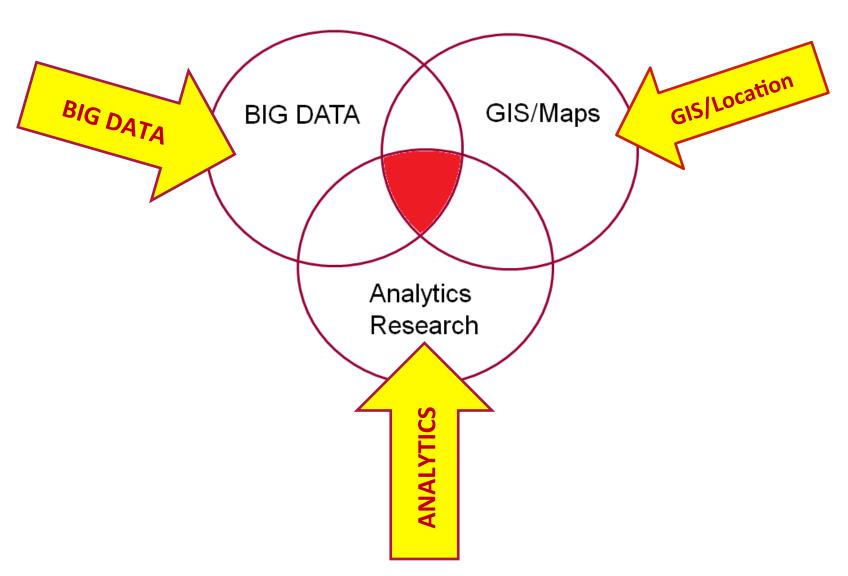
Ronald W. Spahr\*

Department of Finance, Insurance and Real Estate

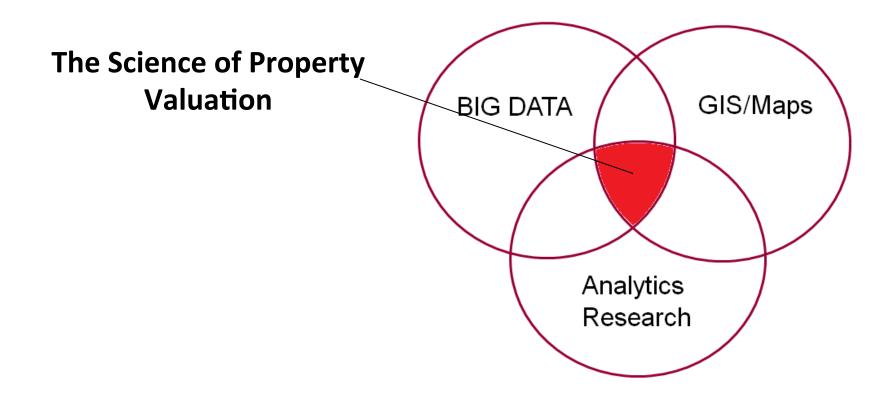
Fogelman College of Business and Economics, University of Memphis

Memphis, TN 38152-3120, USA

#### **Convergence of Trends**



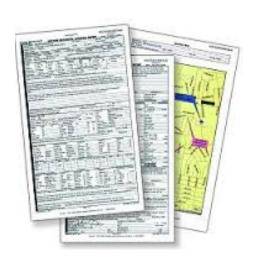
## **Convergence of Trends**





#### Today...

# Appraisers have *powerful* Form Fillers And a lot of manual work!







# Appraising is an "Art"



#### Appraising is an "Art"



You would never expect a computer to value the Mona Lisa

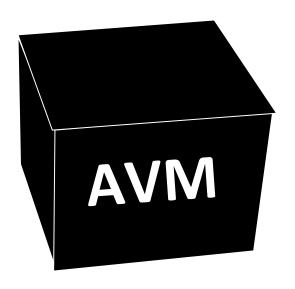
#### Appraising is an "Art"



We also don't expect computers to accurately value our home

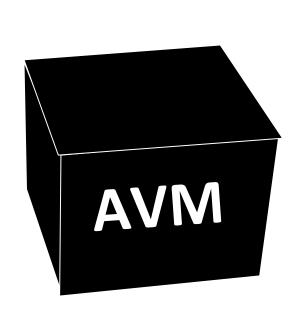
#### But Ever Since 1981...

These Black Box property valuation systems have been getting better and better every year.



#### But Ever Since 1981...

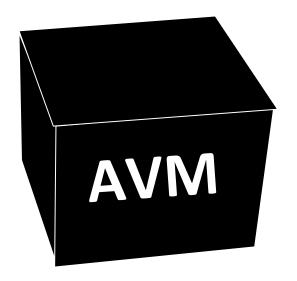
Their usage continues to grow





#### But Ever Since 1981...

"Each month, we provide more than <u>one billion</u> **AVM values** to lenders, brokers, government agencies, marketing firms, consumers and insurance companies".



#### **Today Valuation is BIG Business**

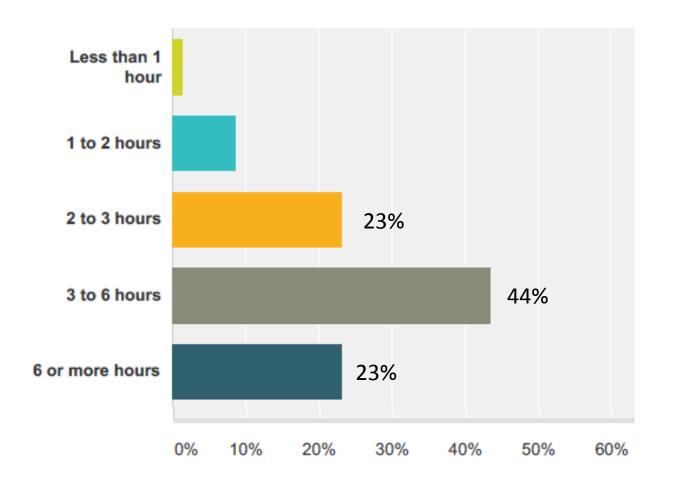
#### **Property Valuation has become a Science**

- Team of more than 50 PhDs, economists, and modelers
- Combined with nation's largest property and ownership database covering 98 percent of the U.S. population

## Appraisers are at a Disadvantage



#### Time to Complete an Appraisal





to 5 hours on a report not including field work with research and analysis taking up most of the time

**Appraisal Quality** 

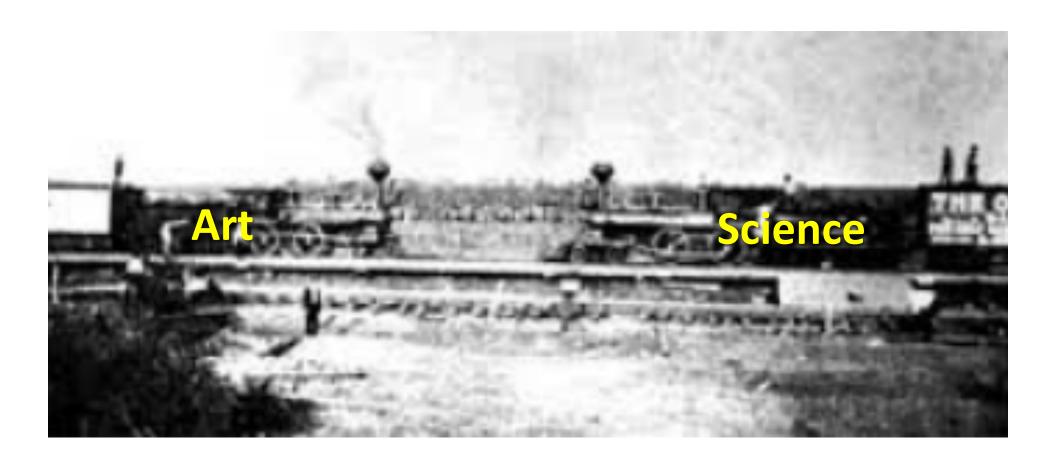
#### Office of the Comptroller of the Currency

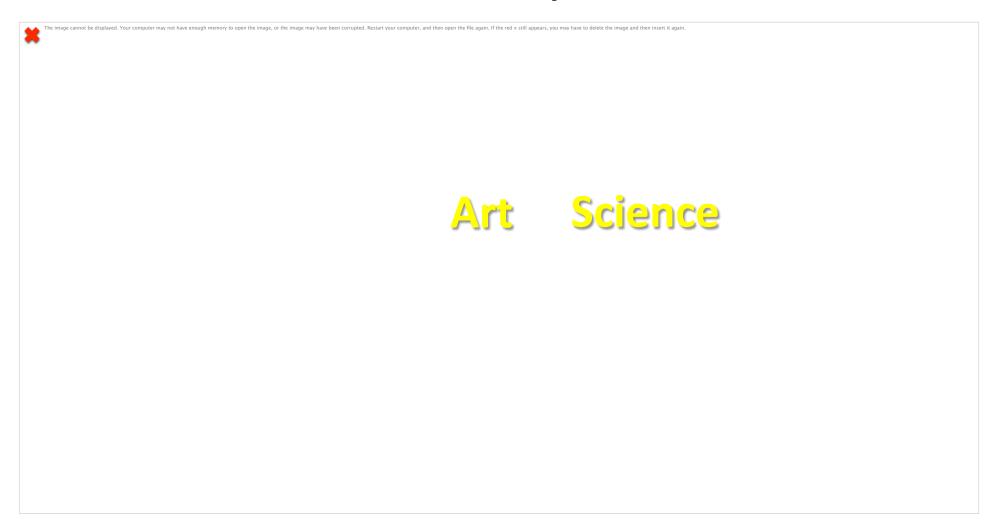
- 17.6 % of appraisals contained contradictory information
- 35% of repurchased loans are due to faulty appraisals

## **Appraisal Compliance**

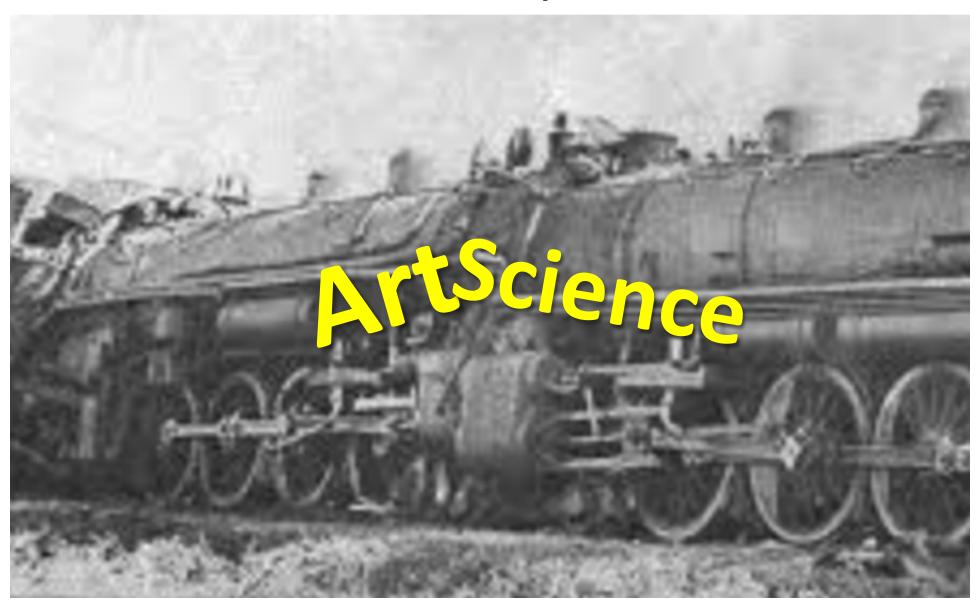
- USPAP
- UCDP,UAD
- CFPB
- Dodd Frank
- Interagency Guidelines
- Federal & State Independence Laws













Collateral Underwriter takes appraisal review to the next level

#### Why Collateral Underwrite

The following slides are from Fannie Mae's **Lender Letter LL-2015-02**. This is copyrighted information owned by Fannie Mae.

CU is a proprietary model-driven tool developed by Fannie Mae that provides an automated appraisal risk assessment to support proactive management of appraisal quality. As previously announced, Fannie Mae is making CU available to Fannie Maeapproved lenders in 2015 to provide transparency and to help lenders more effectively and efficiently identify potential issues with appraisals.

#### Collateral Underwriter Facts

- The use of CU is voluntary and at no cost to the lender.
- CU is a Fannie Mae (only) risk management tool.
- CU does not make a credit decision and the lender may not use CU to make a credit decision.
- CU does not accept or reject appraisal reports or characterize an appraisal as "good" or "bad." The CU risk score and messages pertain to risk and identify potential defects in the appraisal report. The lender is not obligated to "clear" or "override" the CU messages. The messages are meant to be used as red flag messages that lenders should use to assist with their appraisal analysis and inform their decisions based on a complete analysis and understanding of the appraisal report.
- CU does not provide an estimate of value to the lender.
- CU provides a numerical risk score from 1.0 to 5.0, with 1 indicating the lowest risk and 5 indicating the highest risk. Risk flags and messages identify risk factors and specific aspects of the appraisal that may require further attention.

#### Adjustments to Comparable Sales

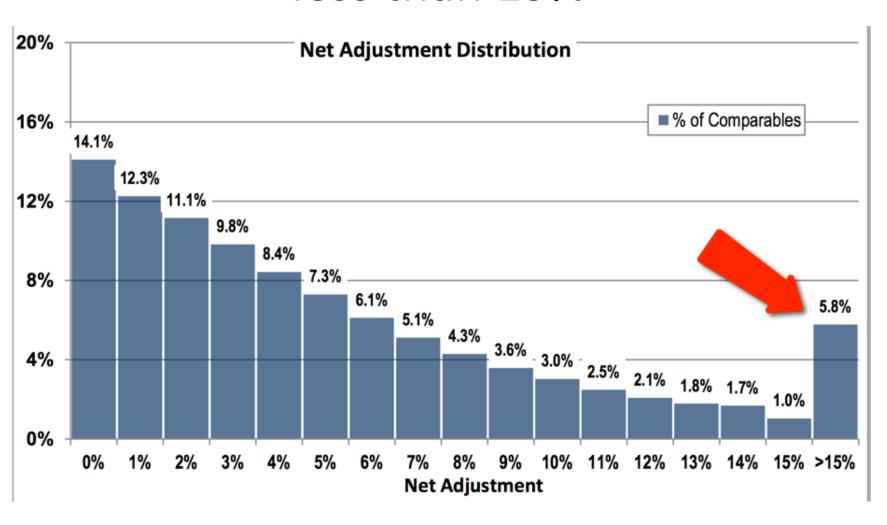
In the December, 2014 Selling Guide update, Fannie Mae removed a long-standing guideline that when adjustments to the comparable sales exceeded 15% net and 25% gross, the appraiser was required to provide an explanation as to why the comparable was chosen for use in the appraisal report. This requirement for commentary was based on the premise that the best comparable would require the fewest adjustments.

To support the decision-making process to remove this guideline, Fannie Mae analyzed 700,000 appraisals submitted to Fannie Mae in Q1 2014, including analysis of more than 2.5 million comparable sales. The charts below reflect the results of the analysis.

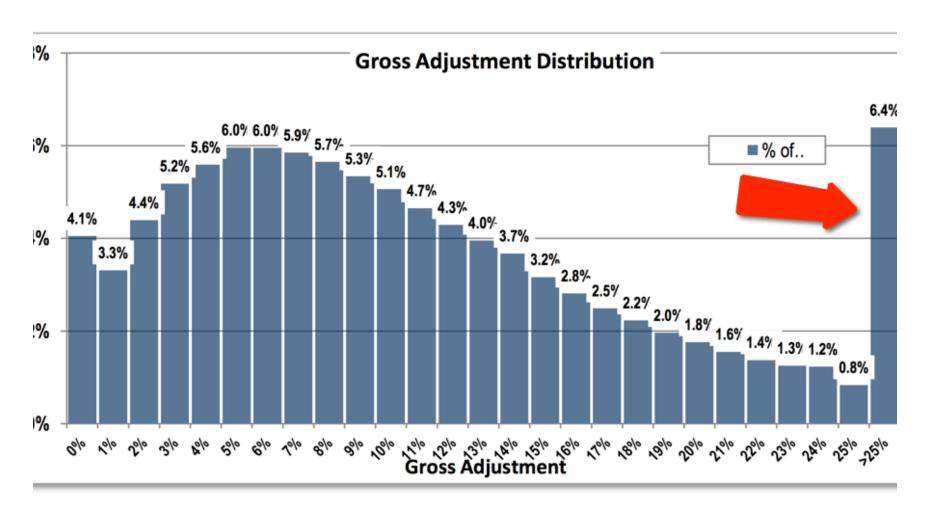
#### Adjustments to Comparable Sales

- Fannie Mae no longer requires specific comments from an appraiser if a comparable sale is older than 6 months; however, a comment is still required when a comparable sale is older than 12 months.
- Older comparable sales (including sales older than 12 months) that are the best indicator of value for the subject property can be used if appropriate. For example, if the subject property is located in a rural area that has minimal sales activity, the appraiser may not be able to locate 3 truly comparable sales that sold in the past 12 months. In this case, the appraiser may use older comparable sales as long as he or she explains why they are being used.

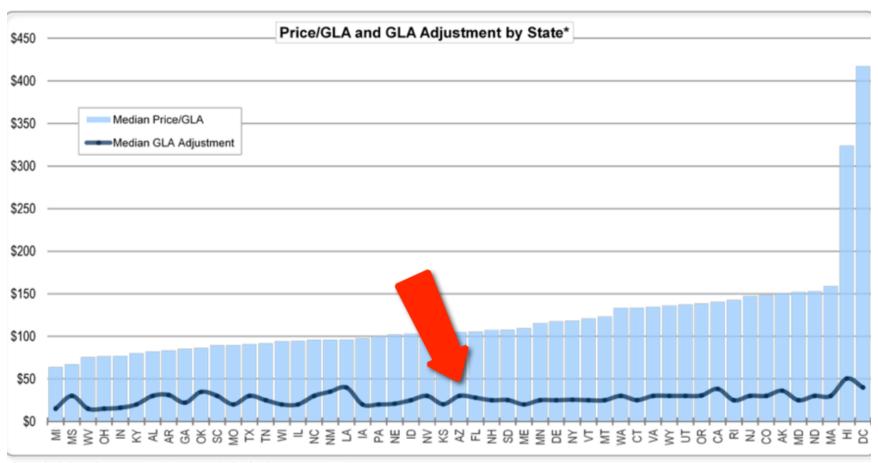
# 94.2% comps had net adjustments less than 15%



## 93.6% comps had gross adjustments less than 25%

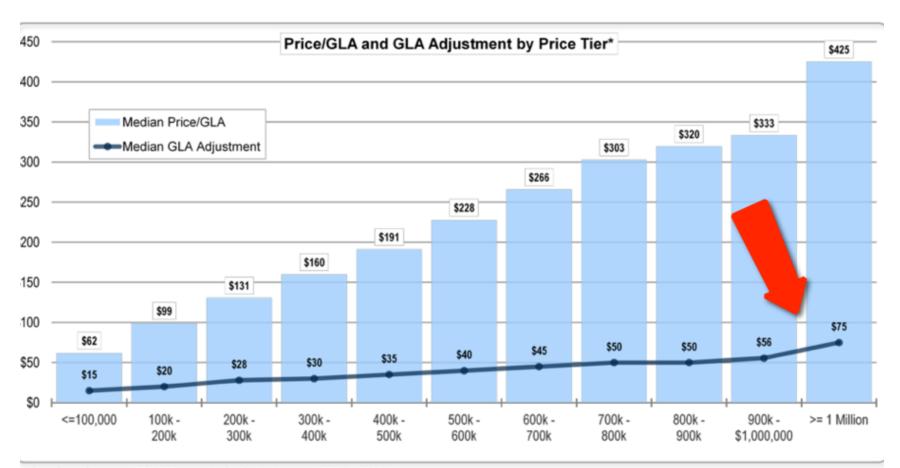


## Analysis shows little variation in the median GLA adjustment despite significant variation in price



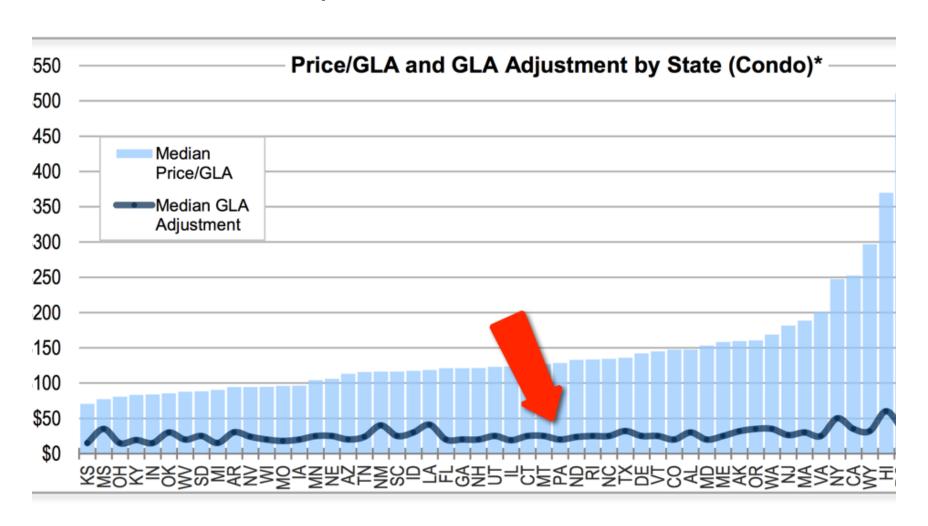
<sup>\*</sup> Analysis based on over 700,000 appraisal submissions to UCDP in 2014 Q1

## GLA adjustments remain much the same

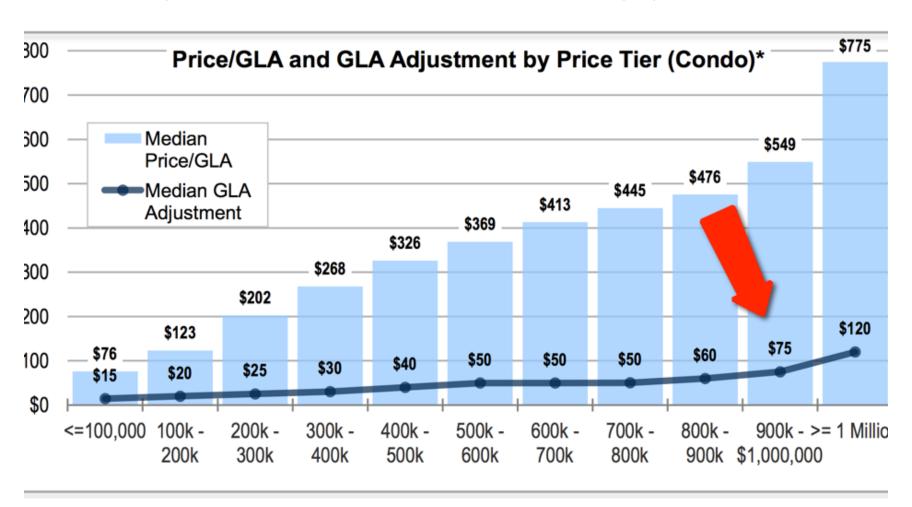


nalysis based on over 700,000 appraisal submissions to UCDP in 2014 Q1

## Appraiser behavior appears to be the same when the analysis is limited to condominiums



## This trend is even more pronounced in an analysis of condominiums by price tier.



### **Appraisal Quality Monitoring**

Fannie Mae's AQM process identifies appraisers whose appraisal reports exhibit a pattern of minor inconsistencies, inaccuracies, or data anomalies. The intent and expectation of communicating these issues to appraisers is for training and educational purposes, and to provide them with an opportunity to improve their work. Future appraisal reports from those appraisers are then monitored to assess improvement.

The AQM process can also identify appraisers whose appraisal reports exhibit more egregious issues. In those cases, Fannie Mae will contact the appraiser and the lender that delivered the loan(s), informing them that either 100% of the loans submitted with appraisals from the identified appraiser will be reviewed in the post- purchase file review process, or that Fannie Mae will no longer accept loans with appraisals completed by the specific appraiser.

#### Your World Changed on the 26th

In addition to Property Eligibility and Policy Compliance, CU analyzes key appraisal components including data integrity, comp selection, adjustments, and reconciliation.

#### COLLATERAL UNDERWRITER RISK SCORE [1.0 – 5.0] (1000 Series)

APPRAISAL QUALTITY FLAG [Y/Null] (1000 Series) OVERVALUATION FLAG [Y/Null] (1000 Series)

ELIGIBILITY/COMPLIANCE FLAG
[Y/Null] (1000 Series)

DATA INTEGRITY MESSAGES (400 Series) COMP SELECTION MESSAGES (700 Series) FATAL UAD EDITS (Existing) PROPRIETARY MESSAGES (Existing) MODEL FAILURE MESSAGES (900 Series)

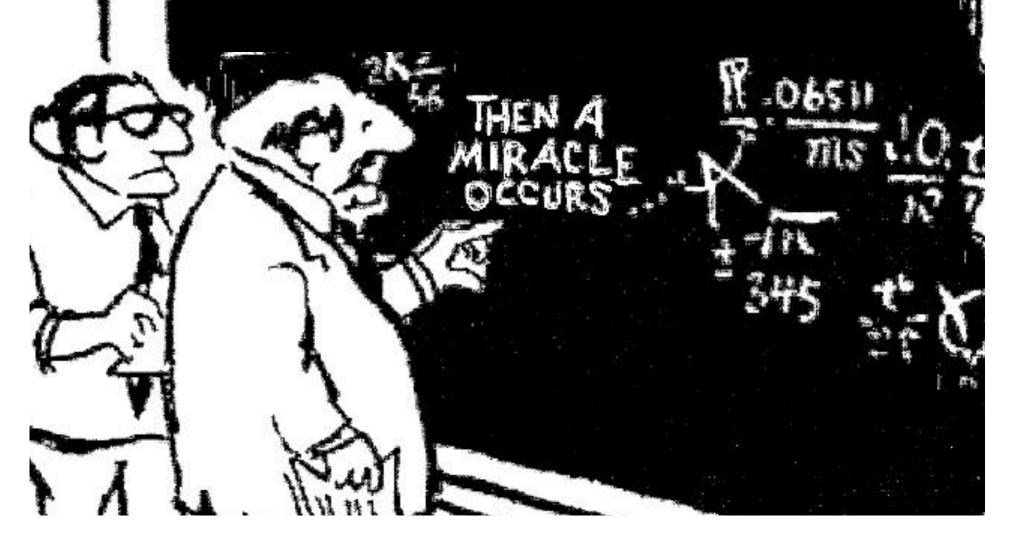
ADJUSTMENT MESSAGES (600 Series) MESSAGES (500 Series) CU DATA QUALITY MESSAGES (800 Series)

Scores and risk flags may facilitate more efficient allocation of resources by the lender. Detailed messaging directs reviewers/underwriters to specific aspects of the appraisal that may require further attention.

#### Your World Changed on January 26th



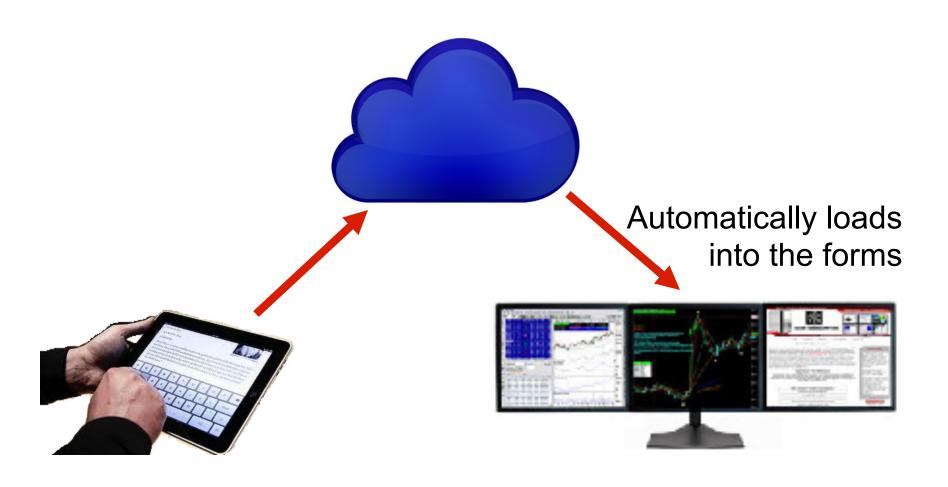
# HOW DO WE COMPETE?



## Is Mobile Computing the Answer?



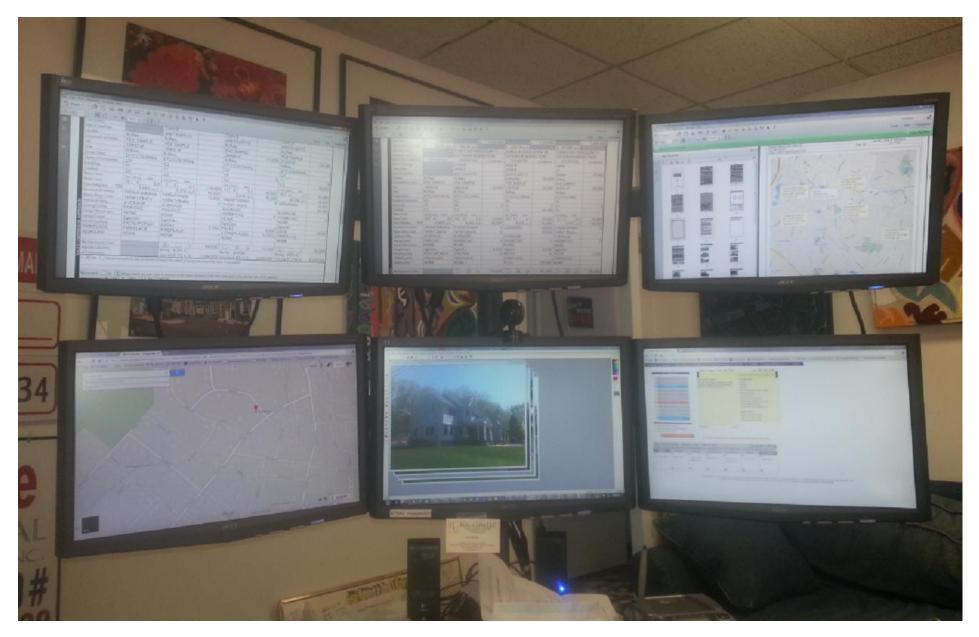
### More Efficient Inspections



#### Fill Out the URAR on a Tablet

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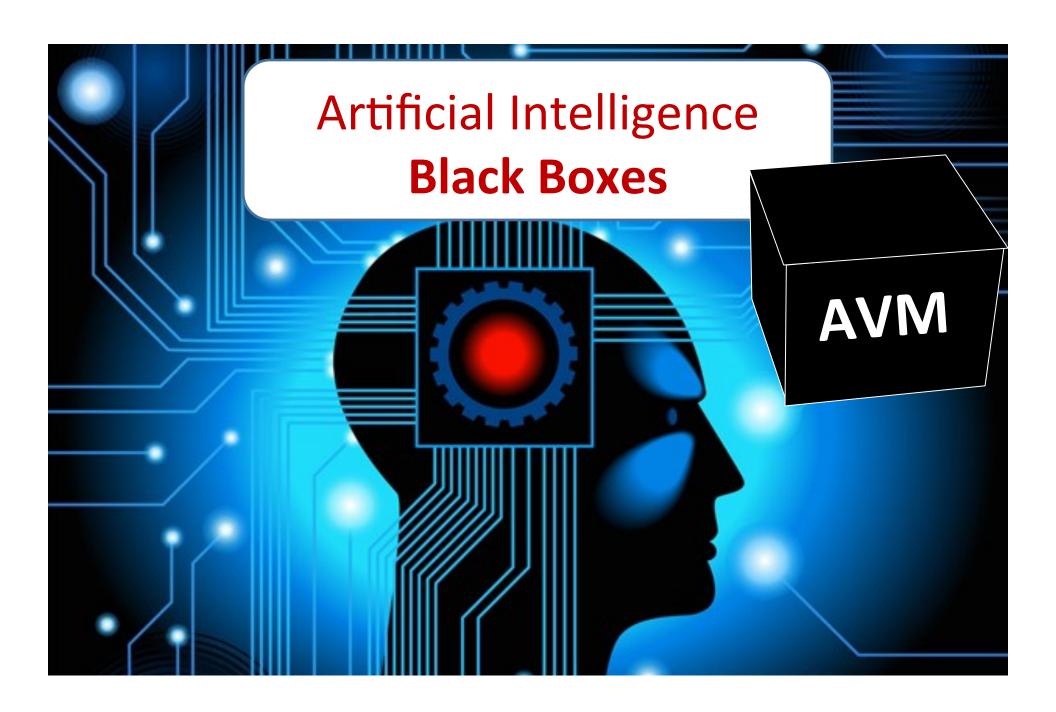
#### See More, Do More - Quicker



#### Partner with an AVM?

**AVMs:** Hop on board or get left behind?





### Artificial Intelligence



#### Artificial vs Augmented Intelligence

**VS** 



Computer



Computer







Computer directed



+

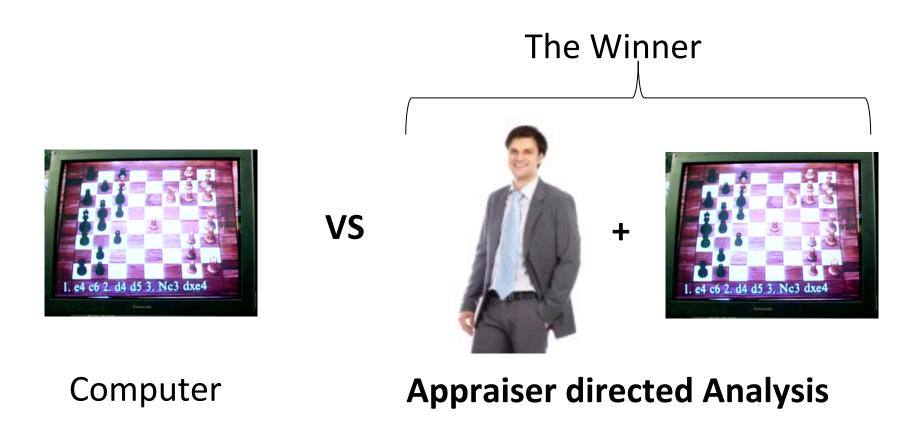


Human directed

#### Artificial vs Augmented Intelligence



### Computer-Aided Appraising

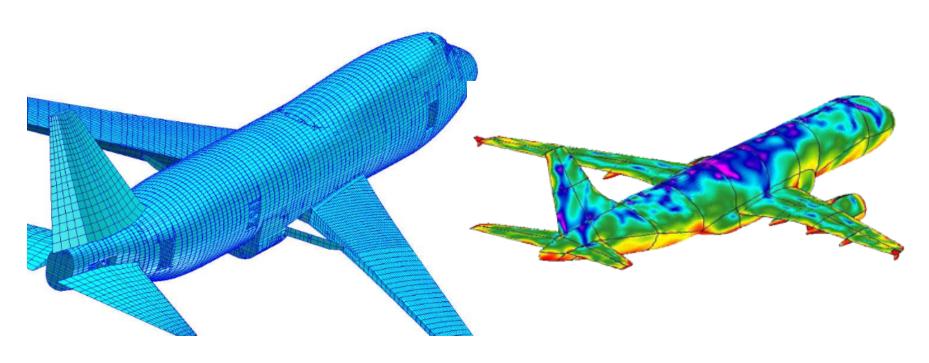


#### The answer is...



#### Computer-Aided Engineering

## Helped engineers solve problems that were previously unsolvable



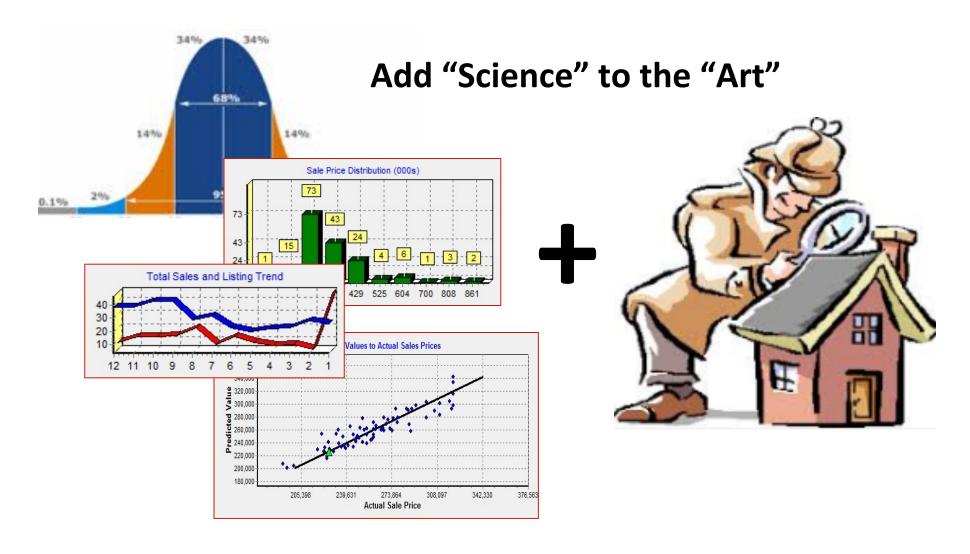
#### Computer-Aided Design

## Helped architects design structures that were previously not buildable

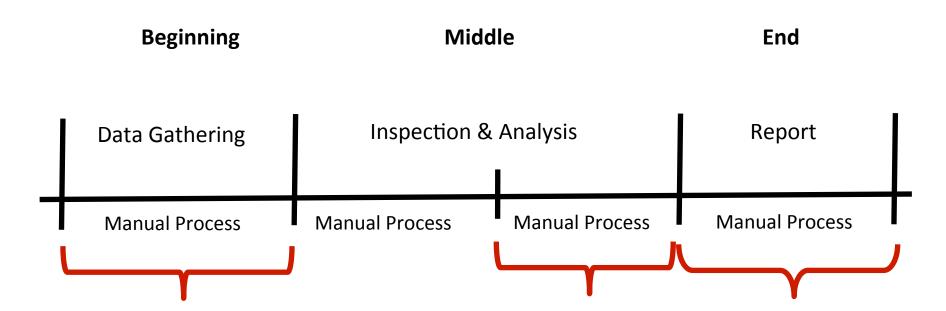




### Computer-Aided Appraising



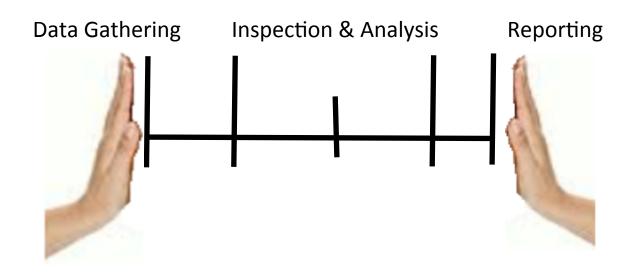
#### Typical Appraisal Process



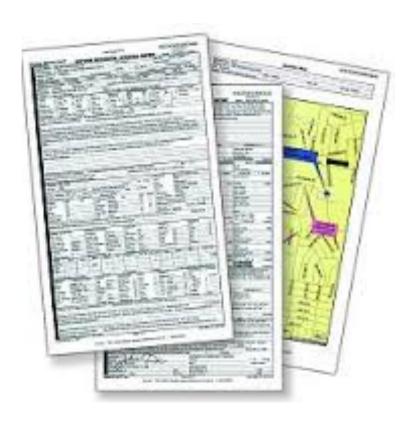
4- 6 Hours + Inspection = 1 Day

### Computer-Aided Appraising

#### Shortens the Entire Valuation Process

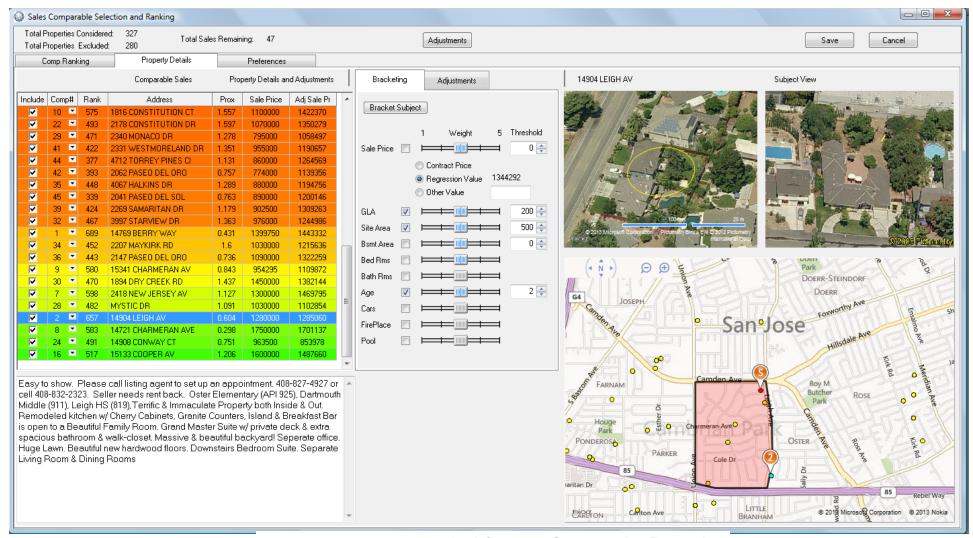


## Instead of Form Filling...



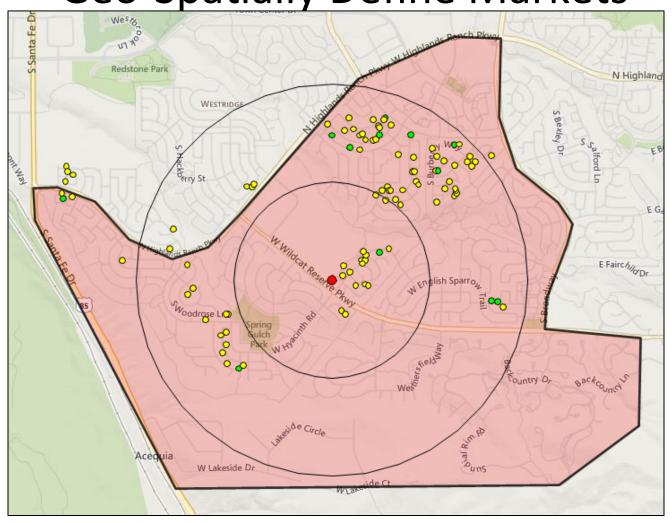


#### Focus on the Analysis

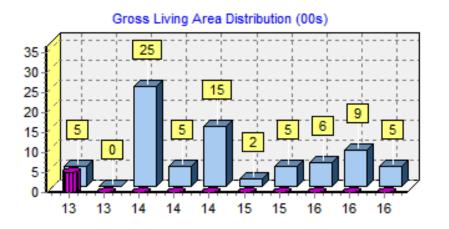


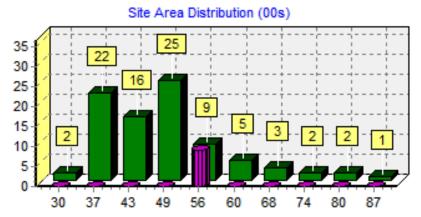


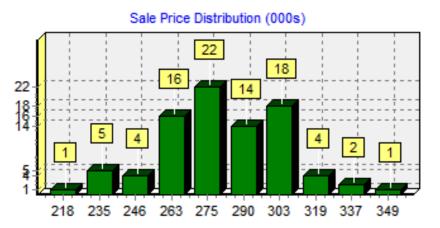
Adjustment Support using Regression Comparables Ranking/Commentary Overvaluation Risk Indicator Automatic 1004MC Generation **Geo-Spatially Define Markets** 

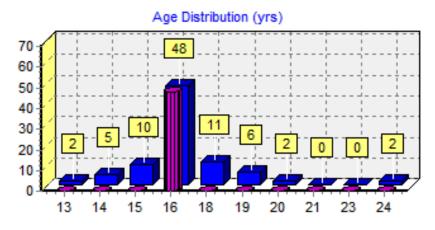


#### Easily Calculate Market Features

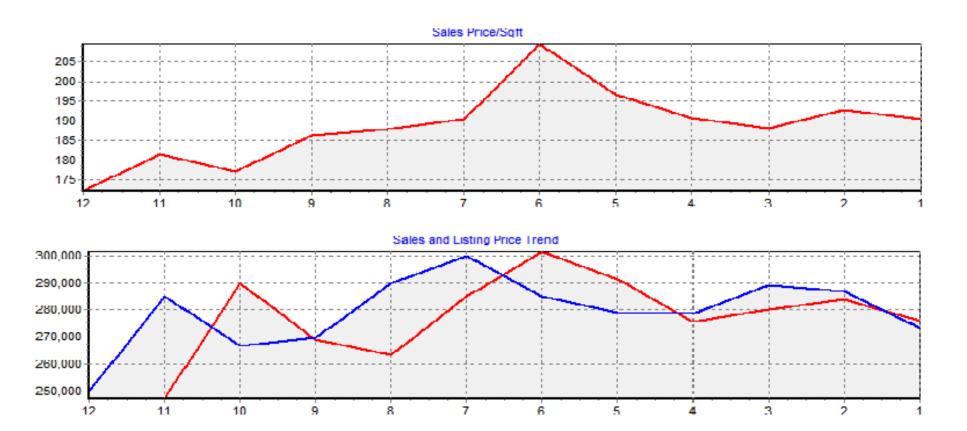




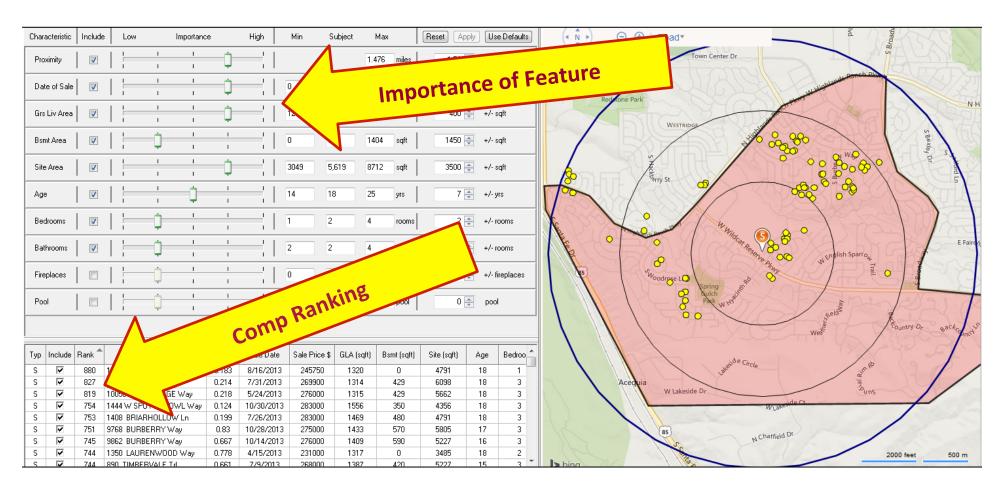




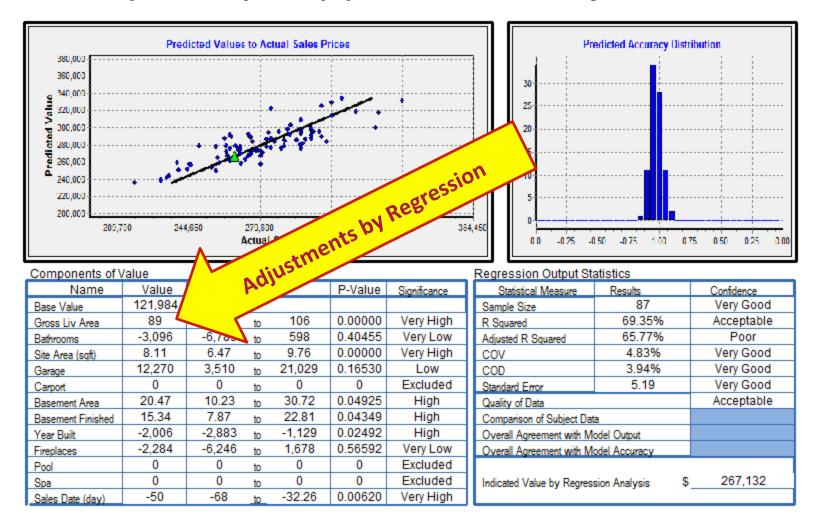
#### Quickly Calculate Market Trends



#### **Analytically Support Comp Selection**



#### **Analytically Support Your Adjustments**



### Get Rid of This



### Reduces This

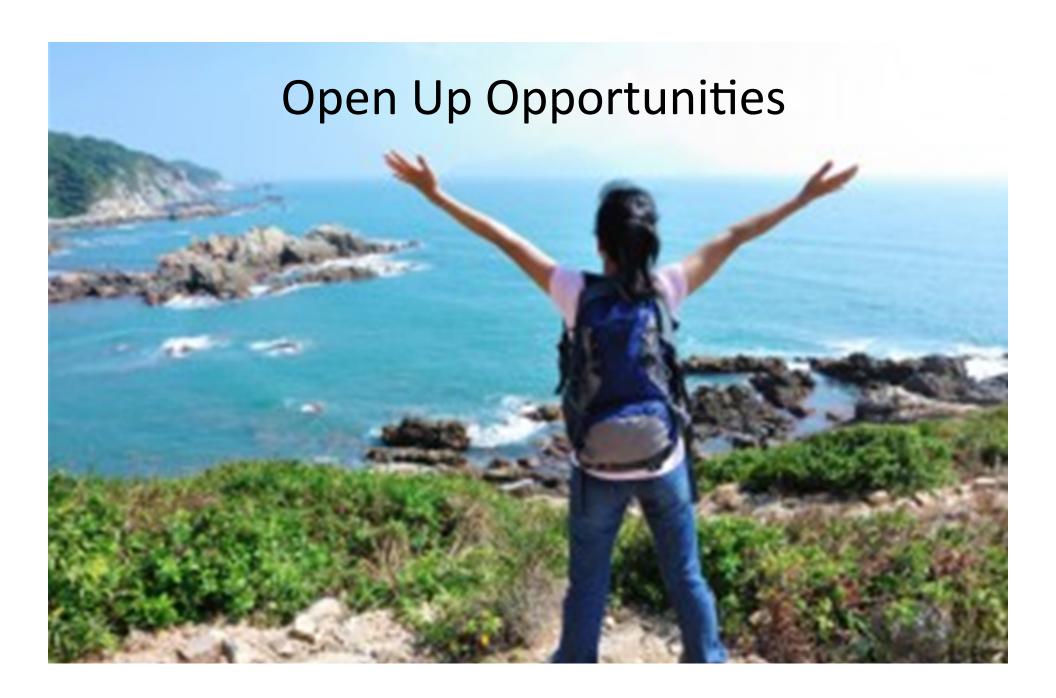


### Build Stronger Appraisals Faster



### Level the Playing Field





## **Attract New Appraisers**





## A PICTURE IS WORTH A THOUSAND WORDS Or maybe a thousand words are not enough?



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**Cool Tools Blog** 



#### **Credits**

Thanks to the following for their help with this presentation. All Patents, Trademarks, and Copyrights are used with their permission.

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